



State Health Society, Bihar राज्य स्वास्थ्य समिति, बिहार

शिवन, शेखपुरा, पटना-800014

Pariwar Kalyan Bhawan, Sheikhpura, Patna- 800014,

Tel : 0612-2290328, Fax: 2290322, website: www.statehealthsocietybihar.org



Sanjay Kumar, I.A.S.

Secretary Health-cum-Executive Director

Letter no.....

Patna, dated.....

To,

1. Director, SIHFW, Patna.
2. All RDD's, Health Services, Bihar.
3. All Civil Surgeons, DHS, Bihar.
4. Prof. & HOD Paediatrics- PMCH Patna, NMCH Patna, SKMCH Muzaffarpur, ANMCH Gaya, DMCH Darbhanga, JLNMCH Bhagalpur

Sub: - Improving Quality of Care in Facility Based Newborn Care (SCNU & NBCC) through supportive supervision & monitoring.

Sir/ Madam,

During the Year of Newborn, 2010, the state government undertook a number of initiatives aimed at newborn care facilities in Bihar. Setting up of Neonatal ICU (NICU) in medical colleges, Special Care Newborn Units (SCNU) in district hospitals and Newborn Care Corners (NBCC) in primary health centers (PHC) has been a part of these initiatives. So far 3 NICU, 6 SCNU and 374 NBCC have been set up in the state. 3 NICU, 30 SCNU and 159 NBCC are in the process of being set up by the state government.

- SHSB in support with UNICEF and PHFI has planned to set up the Quality Assurance – Facility Based New-born Care (QA-FBNC) model in all districts of Bihar in a phased manner. To start with, this model has been implemented in two districts, Vaishali & Darbhanga to ensure quality of services provided by these special facilities. In second phase, the 6 SNCU/NICU Districts (Patna, Saharsa, Supaul, Madhepura, Araria & Purnea) will be taken to implement this QA-FBNC model. District level training for the SNCU, NBCC, RPMU, external monitors teams would be organized in the month of January/February 2012. The dates for the training & QA monitoring would be intimated after finalization of the dates.
- Office of RPMU:-
 - a) All the RPMs will be responsible for operationalization and ensuring QA of FBNCs in their respective regions.
 - b) Joint visits of Regional Program Managers/Regional M&E along with UNICEF State Taskforce as external monitors for QA-FBNC would play a crucial role in quality assurance for FBNCs.
 - c) SAT & QAT Data collection, compilation, uploading and analysis by 2nd week of every month.
- Office of the Civil Surgeon would –
 - a) Act as nodal point for facilitation of quarterly external monitoring with the identified state & district monitors.
 - b) Monthly internal monitoring by analyzing the SAT-tool received from the NBCCs.
 - c) Conducting monthly QA committee meeting to review proper functioning of SNCU & NBCC after getting feedback from the internal & external monitoring.

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- Medical Officer I/c of PHC/FRUs & SNCU I/c would be responsible for collection & analysis of the SAT-tool within the 1st week of every month.
- The TQS report will be submitted to the State QAC/SHSB on quarterly basis and a quarterly feedback mechanism would be established between the facility and the SHS.
- UNICEF will assist SHS to review these reports, identify action point and issue necessary guidelines/orders. A consolidated report will be prepared by UNICEF containing the recommendations of SAT and QAT reports and present before the State level Steering Committee for Newborn Care for deliberation and policy decisions.
- The necessary logistics support for carrying out QA-FBNC will be provided by the UNICEF office.

Hence, all medical colleges (Paediatrics Department) & SIHFW are requested to nominate two (2) external monitors from their departments & send the names to the undersigned in a week. They would act as external monitors of the Quality Assurance Team for monitoring the SCNU's & NBCC's in a phased manner.

You are also requested to provide all necessary support & cooperation to the QA –FBNC team during their visit to the district for monitoring/assessment.

Your's truly
sd/-

(Sanjay Kumar)

SHSB/Gen. Admn/319/10/
Memo no. 32856 Patna, dated 29.12.11

Copy to:

1. Principal Secretary, Dept. of H&FW, Bihar for favour of information.
2. Administrative Officer, AD-RCH, AD-Finance, FM, all SPO's, all Deputy Collectors, SPM, all Deputy Directors & consultants for information.
3. All RDD's for information & necessary action.
4. Principal, all medical colleges for information & necessary action for relieving faculties during visits.
5. Superintendent, all medical colleges for information & necessary action for relieving faculties during visits
6. Dr. Ghanshyam Shetty, Health Officer-Child Survival, UNICEF for information & necessary action.

29/12/2011
(Sanjay Kumar)