



## State Health Society, Bihar

Pariwar Kalyan Bhawan, Sheikhpura, Patna-14



### Tender Notice For Rate Contract for Repairing of Deep Freezer/ Ice Lined Refrigerator

Sealed tender are invited from reputed registered manufacturers/authorized dealers/firm for Rate Contract for supply, repairing & installation of parts for Vestfrost, Electrolux, Haier, Anand, Krishna and other make Deep Freezers (DF) and Ice Lined Refrigerators (ILR). These equipments are presently located at Cold Chain Stores at District Headquarters, Sub Divisional Hospitals, Referral Hospitals and Primary Health Center's (PHC) in the State of Bihar. The DF and ILR are presently being used for storage of vaccine and freezing of 'Ice-packs'. Interested agencies should quote their rates typed (Hand written quotation not allowed) in the prescribed format. Bids received in any other format will not be considered. The work may be awarded to single agency or multiple agencies. The agency should have service centre and competent refrigerator mechanics based at least at all the divisional headquarters of Bihar. Based on the network of service centers and availability of refrigerator mechanics, the work may be awarded to single or multiple agencies. Initially the contract will be for a period of 1 year which may be renewed if performance is found to be satisfactory. Other details can be obtained from our website- ([www.statehealthsocietybihar.org](http://www.statehealthsocietybihar.org)). The last date for submitting the complete tender document is 23<sup>rd</sup> November 2009 (3PM). The bid will be opened on same day at SHSB in the presence of the parties those who wish to participate. SHSB reserves the right to accept or reject any offer/all the offers without assigning any reason. For all queries the interested agencies may contact Con. Cold Chain, Tel no 0612-3244036 during office hours on all working days.

Executive Director

#### Eligibility Criteria

Tenders in one large envelope marked as "Bid for Rate Contract for repairing of DF/ILR" containing two separate sealed envelopes:

- 1) Envelope 'A' marked with "Technical Bid for Rate Contract for repairing of DF/ILR".
- 2) Envelope 'B' marked with "Financial Bid for Rate Contract for repairing of DF/ILR".

Financial Bids of only those tenderers, who qualify in the technical bid, will be opened.

Interested agencies must enclose the following credentials in the Technical Bid marked as Cover 'A':

1. Requisite document showing three years of market standing in the said field.
2. Service Tax Registration No.
3. Audited Statement of Accounts for the last three years.
4. The firm should have a minimum average annual turnover of Rs 30 Lacs in the last three years.
5. Demand Draft of Rs. 10,000/- (Ten Thousand Only- Refundable) in favour of State Health Society, Bihar.

Financial Bid marked as Cover 'B':

Financial bid for Rate Contract for repairing of DF/ILR should be given in the format below:

### **STATE HEALTH SOCIETY BIHAR**

**(ALL THE RATE QUOTED SHOULD BE INCLUSIVE OF ALL THE TAXES)**

SN	Particulars (spare parts)	Danfoss Make (Rate)	Any other Make		Labour Charges (Including installation, transportation etc)
			Make	Rate	
1	CFC Free Compressors for Large DF with matching starting device (300 Ltrs)				
2	CFC Free Compressors for Large DF with matching starting device (286 Ltrs)				
3	CFC Free Compressors for Small DF with matching starting device (140 Ltrs)				
4	CFC Free Compressors for Small DF with matching starting device (116 Ltrs)				
5	CFC Free Compressors for Large ILR with matching				

	starting device (300 Ltr)			
6	CFC Free Compressors for Large ILR with matching starting device (200 Ltrs)			
7	CFC Free Compressors for Small ILR with matching starting device (140 Ltrs)			
8	CFC Free Compressors for Small ILR with matching starting device (70 Ltrs)			
9	Gas Charging for Large DF/ILR (Includes supply of CFC free gas filter drier, flushing, vaccumization etc.			
10	Gas Charging for Small DF/ILR (Includes supply of CFC free gas filter drier, flushing, vaccumization etc.			
11	Thermostat for DF			
12	Thermostat for ILR			
13	Starting device for DF			
14	Starting device for ILR			
15	Starting Capacitor for DF/ILR			
16	Running Capacitor for DF/ILR			
17	Filter Drier for DF/ILR			
18	Relay for DF			
19	Relay for ILR			
20	Overload Protector			
21	Door Handle with lock			
22	Door Hinge			
23	Indicator Panel			
24	Square type fan motor (small)			
25	Open blade fan motor			
26	Condenser motor with fan blade for Haier make DF/ILR			
27	Condenser for Haier make DF/ILR			
28	Repairing of 1 KVA Voltage Stabilizer A. Transformer Replacement B. All other minor parts replacement			
29	Voltage Stabilizer (1KVA)- with 3 min. time delay-low & high cut with voltage range of 90-250 volts			

**Terms & Conditions:**

1. There will be pre-bid meeting on 26<sup>th</sup> October 2009 at 3PM at RI Cell Conference Hall of SHSB, Patna in which there will be discussion regarding scope of work and other things.
2. All complaints forwarded from the districts breakdown calls should be attended and closed within normal working hours within 5 days but not later than 7 days of receipt of intimation from SHSB in writing/over phone/by e- mail giving the location of the machine, make, model, serial number, contact person with telephone number. Sundays & notified holidays will not be considered in the calculation of response time. In case of failure to carry out repair/ replacement of parts in response to a complaint within the stipulated date of 7 days, an amount of Rs 500/- per day up to a maximum of Rs 5000/- will be deducted from the prospective bill amount or from the performance guarantee.
3. Selected agency will have to submit Bank Guarantee worth Rs 50000/- which will serve as performance guarantee and shall be returned back after the completion of the contract period.
4. The rate contract will be applicable for one year from the date of award of the contract.
5. On awarding the contract, within a week, training for all technicians will be conducted at Patna to equip the technician to handle all repairs, fill in reports and carry out the services satisfactorily.
6. On awarding the contract for undertaking the work the agency will carry out within 2 months the following:-
  - a. Minor repairs if required at all district and PHC in the State.
  - b. Inspection of Electrical wiring fittings, Earthing Electrical power supply, voltage stabilizer, and output of power supply from generator. **A Flat Rate may be quoted separately towards the inspection charges for the entire State of Bihar where there is cold chain equipment (approximately 600 locations).** The format is as below:

SN	<b><u>Flat Rate may be quoted separately towards the inspection charges for the entire State of Bihar where there is cold chain equipment (approximately 600 locations).</u></b>	Amount (Inclusive of all taxes)

7. Complaints forwarded from the District/PHC will be conveyed over E-mail/writing to the agency on a daily basis. On completion of the work service reports will be submitted by the agency with the invoice by every 10<sup>th</sup> of the month for all services rendered in the previous month. Payments will be released after within 15 days subject to satisfactory completion of the repairs undertaken.

8. In case the compressors/spares are provided by SHSB, only the labor charge including installation will be charged.

9. In case the work has not been completed for major repair in the first time then in that case the amount for call attending charge should be given. **This rate should be quoted separately for any location in the Bihar.** The format is as below:

SN	<b><u>Call attending charges for any location of Bihar in case work not completed during first visit by the technician (applicable for major repair only)</u></b>	Rate (Inclusive of all taxes)

10. Warranty for SN1 to 8 & 29 shall be for 1 year & for others it should be for 1 month from the date of installation.

**Executive Director**