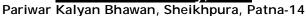


Govt. of Bihar Deptt. Of Health & Family Welfare

State Health Society, Bihar





Short Term Tender Notice for Repairing & AMC of Air Conditioners

Sealed tender are invited from reputed registered manufacturers/authorized dealers/agency for repairing and then taking them into AMC for Air Conditioner established in the building of State Health Society Bihar. Total capacity of the established AC is approximately 100 tonne which are of various make & model (1T, 1.5T, 2T- Split, 1.5T window). Some of the AC's/ stabilizer are not in working conditions which needs to be repaired and bring in working condition. Interested agencies should quote their rates typed (Hand written quotation not allowed) in the prescribed formats. Bids received in any other format will not be considered. The agency should have service centre and competent technicians. Initially the contract will be for a period of 1 year which may be renewed if performance is found to be satisfactory. Other details can be obtained from our website – (www.statehealthsocietybihar.org). The last date for submitting the complete tender document is 3rd May 2010 (3PM). The bid will be opened on same day at SHSB in the presence of the parties those who wish to participate. SHSB reserves the right to accept or reject any offer/all the offers without assigning any reason. For all queries the interested agencies may contact on Tel no 0612-2281545 during office hours on all working days.

Executive Director

Eligibility Criteria

Tenders in one large envelope marked as <u>"Bid for repairing & AMC of AC"</u> containing two separate sealed envelopes:

- 1) Envelope 'A'- Technical Bid- Marked "Bid for repairing & AMC of AC"
- 2) Envelope 'B' Financial Bid- Marked "Bid for repairing & AMC of AC".

Financial Bids of only those tenderers, who qualify in the technical bid, will be opened.

Interested agencies must enclose the following credentials in the Technical Bid marked as Cover 'A':

- 1. Requisite document showing three years of market standing in the said field.
- 2. Service Tax Registration No.
- 3. Copy of PAN no.
- 4. Audited Statement of Accounts for the last three years.
- 5. The firm should have a minimum average annual turnover of Rs 20 Lacs in the last three years.
- 6. Demand Draft of Rs. 10,000/- (Ten Thousand Only- Refundable) in favour of State Health Society, Bihar.

Terms & Conditions:

- 1 All existing Air Conditioner (window & split) located at SHS building will be inspected and an assessment report needs to be prepared. This should be completed within 7 days of written confirmation to the agency. As per annexure I.
- 2. Rates for compressors, gas charging etc. and all other parts should be quoted which will be required to be paid for the crash repairs as per requirement prior to AMC. The crash repair should be completed within 15 days from the date of work order. The rate of parts should be quoted as per annexure II and for labour charges it should be as per annexure III.
- 3. On successful completion of crash repairs, all equipments along with stabilizer will be given in AMC for a period of 1 year. The rates for AMC should be quoted for AC with its fitting along with 1 KVA voltage stabilizer Rate should be quoted as per annexure IV.
- 4. All the rate should be inclusive of all the taxes and labour/ transportation charges.
- 5. Selected agency will have to submit Bank Guarantee worth Rs 50000/- (valid for 15 months) which will serve as performance guarantee and shall be returned back after the completion of the contract period.
- 6. Payment Terms:
- A. An amount equal to Bank Guarantee will be released to the agency.
- B. After assessment of the status of Air Conditioners an order will be released for crash repair of the equipment. The payment for the assessment work/spare parts will be released only after completion of the crash repairs and functioning of all equipment.
- C. Payment for AMC will be released on a quarterly basis in the month preceding the end of the quarter. The agency will necessarily carry out servicing of all the equipment during the quarter and attach the service report along with the bill. Bank Guarantee amount released to the agency will be adjusted from the final payment.
- 7. All breakdown calls forwarded from the SHSB should be attended and closed within normal working hours within 2 days of receipt of intimation from SHSB in writing/over phone/by e- mail. In case call is not attended within the stipulated period of 2 days, penalty of Rs 200/- per day for each machine will be imposed for the delay, subject to a maximum limit of AMC value of each machine per month.

ANNEXURE-I

AIVI	VLXOIL-I							
<u>S</u>	<u>Location</u>	ocation Make Model/Type		<u>Capacity</u>	Present Condition			
N			<u>Split</u>	<u>Window</u>	<u>(1T, 1.5T, </u>	<u>Working</u>	<u>Not</u>	If Not working
					<u>2T)</u>		<u>Working</u>	(Nature of defect)

Financial Bid marked as Cover 'B':

Financial bid for Repairing & AMC of AC should be given in the three Annexures as below:

STATE HEALTH SOCIETY BIHAR (ALL THE RATE QUOTED SHOULD BE INCLUSIVE OF ALL THE TAXES)

ANNEXURE -II

	VIVEXURE -II		
SN	Particulars (spare parts)	<u>Make</u>	<u>Rate</u>
1	CFC Free Compressor a. 1T Split (Reciprocative) b. 1.5T Split (Reciprocative) c. 2T Split (Reciprocative) d. 1.5T Window (Reciprocative) e. 1T Split (Rotary) f. 1.5T Split (Rotary) g. 2T Split (Rotary) h. 1.5T Window (Rotary)		
2	Gas Charging (Includes supply of CFC free gas and others) a. 1T AC b. 1.5T AC c. 2T AC		
3	Running Capacitor a. 36MFD b. 50MFD		
4	Starting Capacitor (100-120 MFD)		
5	Thermostat		
6	Relay		
7	Fan Motor a. Window AC Fan motor b. Split AC Indoor unit Fan motor c. Split AC Outdoor unit Fan motor		
8	Fan Capacitor		
9	Fan Blade		
10	Fan Blower a. Window AC fan blower b. Split AC fan blower		
11	PCB a. 1.5T Window AC b. 1T Split AC c. 1.5T Split AC d. 2T Split AC		
12	Remote for AC		
13	Repairing of 4/5 KVA Voltage Stabilizer A. Transformer Replacement B. All other minor parts replacement		
14	Price for Voltage Stabilizer (5 KVA)- with 3 min. time delay- low & high cut with voltage range of 150-250 volts		

^{**} Warranty for all the above items should be at least 1 year from the date of installation.

ANNEXURE-III

SN	Flat Rate for inspection and crash repair labour charges for the entire Air Conditioner established at State Health Society Bihar (approximately 100 tonne)	Amount (Inclusive of all taxes)

ANNEXURE-IV

The rate for AMC for each equipment should be given in the format as below:

SN	Equipment	AMC Charges (Inclusive of all taxes)
1	1 Tonne AC - Split	
2	1.5 Tonne AC- Split	
3	2 Tonne AC- Split	
4	1.5 Tonne Window AC	