

Govt. of Bihar Deptt. Of Health & Family Welfare State Health Society, Bihar



Pariwar Kalyan Bhawan, Sheikhpura, Patna-14

NOTICE INVITING TENDER (Revised)

Inviting Companies / Firms for Establishing & Operating Divisional Data centre in Nine Divisions of Bihar

Project Description –

State Health Society Bihar is implementing the National Rural Health Mission (NRHM) to improve the availability and access to quality health care for people. The Goal of the mission is to improve the availability of and access to quality health care by people, especially for those residing in rural areas. As part of its overall mandate of ensuring accessibility to good quality health care a survey is to be done at Health Institution Level to collect the actual data of Target Beneficiaries to strengthen Routine Immunization and other health services accordingly. Reports will come from all Health Institution across the state.

Sealed tenders are invited from interested International/ National/ reputed Companies/Firms for "Establishing & Operating Divisional Data Center" at 9 Divisional Headquarters i.e. Patna, Gaya, Muzaffarpur, Bhagalpur, Purnia, Chapra, Saharsa, Darbhanga and Munger and it will be located in the Regional Program Management Unit (RPMU).

Project Scope-

The Divisional Data Centre will have the following facilities:-

(1) Supervisor- 1 (One)-

Minimum qualification:- PGDCA/ PGDIT/ BCA from recognized University with 5 years of Experience in the Government Sector / International Agencies. Excellent communication skill.

(2) Computer Operators - 4 (Four)

Minimum qualification: - DCA/ DIT/ BCA with 3 years Experience.

(3 Computer with UPS - 5 (Five)

Minimum requirement:- Intel Core 2 duo processor, DVD Writer, 320 GB HDD, 2 GB RAM, 19''TFT Monitor

- (4) Laser Printers with Fax, Scanner & Photo Copy Facility 1 (One)
- (5) Telephone connection (with Broadband connection) 4 (Four)
- (6) All necessary furniture's As Required

Project Condition-

- The Firm/company will establish and run a data centre for the division.
- Data Centre will collect, compile and generate reports of programs under National Rural Health Mission (NRHM) on daily, weekly, fortnightly, monthly or as per need/ requirement.
- HMIS-Monitoring of monthly MIS reports and FMR which are uploaded by districts and Block level Data centre. The Data Centre will collect reports through Fax/ E-mail from those districts of the division which are unable to upload reports due to Network or other problem and upload it on the Web-portal of Government of India.

- Data Centre will collect all reports from time to time which are important and as required by the Division.
- Receiving of Data from the district or other level will be done at the data center itself through Fax/E-mail/Online with signature of authorized Officers/Consultants.
- The data centre will furnish all possible reports related to Health Beneficiaries on the completion of the data entry work.

Eligibility Criteria:

Tenders in one large envelopes marked as 'Tender for Establishing & Operating Divisional Data Center' enclosing two separate sealed envelopes:

- 1)) Envelope 'A' marked with "Technical Bid for Establishing & Operating Divisional Data Center"
- 2) Envelope 'B' marked with "Financial Bid for Establishing & Operating Divisional Data Center"

Financial Bids of only those Bidders, who qualify in the technical bid, will be opened.

Submission Requirements-

Technical Bid marked as Cover 'A' in separate envelope:

Following certificates should be enclosed in Technical Bid Envelope:

- Registration Certificate.
- Vat No.
- Pan No. as applicable.
- Tenderers should be registered Firm /Company having minimum 3 years experience in Data Centre work/Data Entry work/ Software Development field.
- Notarized affidavit of not being blacklisted by any agency.
- Audit report for last three Consecutive years to assess cumulative turnover should be
 1.5 Crore for consecutive three years.
- **Demand Draft of Rs. 1,20,000/-** (Rupees One Lakh Twenty Thousand only, refundable), as Earnest Money, in favour of **State Health Society**, **Bihar** to be enclosed in the Technical Bid.

Financial Bid, marked as Cover 'B':

Financial bid should be given in the format below:

SI. No.	Manpower/Equipment	Total per month for one Division (In Rs.)	Total Cost per month for Nine Divisions (in Rs.)
Total Cost			

Note:

- The quoted rate must cover Bihar Minimum Wages Act & labour rules.
- Rates quoted must be inclusive of all taxes and shall be valid till 31.03.2012.
- TDS shall be deducted at prescribed norms on the payable amount.

Terms & Conditions-

- The private Firm /Company shall establish the data facility and shall make it functional within 15 days of entering into agreement with the Division.
- Divisional Headquarters (R.P.M.U) will provide rent-free space for the Firm /Company to set-up and run the data centre.

- Furniture and equipment would be installed by the Firm /Company at their own cost. Ownership status for all movable assets created by the Firm /Company will remain with the Firm /Company. (R.P.M.U) Division will allow the use of electricity free.
- The data centre shall function on all working days (including Saturdays) during office hours of the division. The Firm /Company will procure necessary equipment like computers, fax, phone, scanner, Modem etc for the data centre and retain ownership of the same.
- The profile of the personnel hired by the Firm/Company must be approved by the State Health Society, Bihar or R.P.M.U.
- Firm /Company will maintain cleanliness and maintenance of premises given to them. Firm /Company would be responsible for the security of the data centre and also be responsible for related all expenditure.
- The agreement will be initially for 1 year and likely to be extended on satisfactory performance.
- Private Firm /Company will coordinate with In-charge Data Centre, SHSB at State level and Regional Program Manager (RPM) at its divisional level concerning operational activities relating to data generation on day to day basis.
- Firm /Company will maintain transparency in all financial transaction.
- The project is to be reviewed after every one month.
- The State Health Society, Bihar reserves the right to terminate the agreement with immediate notice without assigning any reason.
- Monthly payment of Data centre will be done by respective R.P.M.U/DHS within 15 days after submission of the bill.
- The awarded Firm /Company will be required to submit a bank guarantee of 10% of the project cost to the State Health Society, Bihar.

Submission of Tender -

The Tender may reach the office of the undersigned by **3.00 PM on 6th August 2010** through registered post/ Courier/Speed Post . Tender received after this time, would not be entertained. The tender will be open on **6th August 2010 at (5 PM)** at SHSB in the presence of the parties those who wish to participate. State Health, Society Bihar would not be responsible for any delay or loss of the tender document.

The decision of the State Health Society Bihar shall be final, and no enquiries, or application for review, shall be entertained. The State Health Society Bihar reserves the right to cancel or reject any tender without assigning any reason. For all enquiries the interested Companies / Firm may contact concerned Officer Mr. Atul Verma, , SHSB Tel no. 0612-2281545 Mob- 09470003027 during office hours (10 AM to 6 PM) on all working days.

Sanjay Kumar, IAS Executive Director