

Govt. of Bihar Department of Health

State Health Society, Bihar



Pariwar Kalyan Bhawan, Sheikhpura, Patna-14

EXPRESSION OF INTEREST

Notice for Expression of Interest to operationalise Basic Life Support Ambulance Services in all the districts of Bihar.

State Health Society, Bihar invites Expression of Interest (EoI) to operationalise and manage 504 Basic Life Support Ambulances (BLSA) in various districts of Bihar for providing reliable, trustworthy and quality emergency response service in the districts. The basic Life Support Ambulance with registration, insurance & inbuilt GPS will be provided by State Health Society, Bihar. The bidder will be expected to operate and manage the ambulances on 24x7 basis.

<u>Eligibility Criteria:</u> They must have capacity to maintain adequate inventory stock of medicines and the consumables. The bidder will be required to provide emergency medical technician trained in First Aid, Basic Life Support and Emergency Services Protocols and a driver on 24x7 basis. Experienced and registered organizations including NGOs fulfilling the following criteria are invited criteria are invited to submit Eol.

Technical Bid:

- i. Experience of running emergency response service/ambulances in atleast one of the states of India through PPP. Testimonials of such experience should be enclosed with the EoI.
- ii. Should have at lest 1 year experience of operating and managing Basic Life Support Systems Ambulances. Testimonials of such experiences and List of customers should be enclosed with EoI. Experience of longer duration in this field would be preferred.
- iii. Reputed NGOs having sufficient experience and resources would be given priority.
- iv. Minimum Average Annual Turnover of Rs. 1 Crore during the last three financial years (2008-09, 2009-10 & 2010-11)
- v. Audited statement of account for the last three years (2008-09, 2009-10 & 2010-11).
- vi. Non-conviction certificate for the last three years submitting affidavit from Magistrate/Notary that they are not blacklisted by any Govt. Dept./Govt./ Ministry or that there is no pending case in any Court of Law.
- vii. Income Tax Clearance Certificate
- viii. Demand draft of Rs. 10,000/- (refundable) in favour of State Health Society, Bihar.
- ix. Amount of performance guarantee will be decided at the time of signing of contract and will be valid for the period of one year. This may be renewed annually.

Financial Bid: The financial bid may be given in the following format:

Rate per BLSA (operationalising and managing cost) per	Amount in figure and words
month on Km slab basis.	
(Inclusive of all taxes and liabilities)	
a) Tata Winger ambulance	
b) Force Traveller ambulance	

<u>Submission of Eol</u>: Eol accompanied with technical bid and financial bid in separate envelop should be submitted in a sealed envelop subscribing "Eol for operating and managing Basic Life Support Ambulances" and addressed to "The Executive Director, State Health Society Bihar, Pariwar Kalyan Bhawan, Sheikhpura, Patna-800014" must reach latest by 3:00 PM on 15.09.2011 through Registered/Speed Post.

<u>Opening date of Technical Bid</u>: All the technical bids will be opened on 20.09.2011 at 3.00 PM at SHSB in the presence of the parties.

<u>Opening date of Financial Bid</u>: Financial bids of the technically qualified bidders will be opened on 26.09.2011 at 3.00 PM at SHSB in the presence of the parties.

• The State Health Society, Bihar reserves the right to accept any or reject any or all Eol without assigning any reason.

For all enquiries, the SHSB may be contacted on Mobile no. 9470003023 during office hours on all working days.

Sanjay Kumar, I.A.S Secretary, Health -cum-Executive Director