



Govt. of Bihar
Department of Health



State Health Society, Bihar

Pariwar Kalyan Bhawan, Sheikhpura, Patna-14

SHORT TENDER NOTICE

State Health Society, Bihar invites Tender directly from reputed Healthcare Information Technology companies who have their own registered and copyright / customized web enabled software for storing complete medical history of children covered under Nayee Pidhi Swasthya Guarantee Karyakram (NPSGK). The selected agency as per norm will pretest the software in one / two districts and after successful completion, it will be scaled up to all the 38 districts of the state.

The interested company, here-in-after will be called as “HIT company” will be expected to provide software, host data, manage data and security as well as do data entry of NPSGK cards supplied to them on monthly basis. The rate is to be quoted on per NPSGK card and on the basis of lowest quoted rate (L1), the EMD amount will be decided by the SHSB, Patna.

Project Objective:

NPSGK entails carrying out a detailed health check-up of school children across the state, upto 18 years of age. Medical teams travel the length and breadth of the State to carry out the health check-up. This data needs to be entered in software developed especially for recording and maintaining complete health records of individuals with full fledged data analytics feature. Data collected under NPSGK yields wealth of data on the health condition of children in the state. Proper entry, maintenance, up-dation and analysis of this data will help State Health Society to fine tune existing schemes and plan new schemes, if required, to meet the changing health needs of population.

Scope of Work:

The scope of work for the HIT company envisaged under the assignment is as below:

1. Create an electronic Personal Health Record (PHR) for each individual covered under NPSGK, which at a later date, if required, can be used to identify the individual and enter data from other Central and State Government programs / schemes in which he / she is benefactor.
2. Transfer complete medical records of each individual from hard copy form to electronic form in individuals PHR
3. Host and manage the data online (web-based)
4. The software platform must have capability to:
 - a. Generate a Medical Summary for each event, in a chronological order
 - b. Record Physical Examination parameters of health checkups.
 - c. Record past medical history as well as chief current complaints.
 - d. Calculate BMI based on recording height and weight. Plot height, weight and BMI on standard Growth Charts and display the percentile in which each child falls.
 - e. Record complete Immunization history of each child.
 - f. Carry out in-depth data analysis and have reporting tool with dynamic query builder, so as to facilitate data analysis on a combination of demographic and clinical parameters. Standard queries should be saved for ongoing use
5. Develop user manual and impart training on it to the staff attached with NPSGK programme
6. The HIT Company should have a tier 3 data centre for hosting with round-the-clock NoC and SoC monitoring facility.
7. The HIT Company will ensure data back up, BCP and DRP. They will also be responsible for security of the data.

8. The HIT Company will have a centralized data entry team to enter details of health check-up data provided to them on monthly basis under NPSGK.
9. They will also be responsible for security and confidentiality of the electronic data as well as the health card sent to them for entry purpose
10. The Companies will have to demonstrate the function & working style of their platform.

Minimum Eligibility Criteria & Terms & Conditions:

Sr. No.	Criteria	Benchmark
1	Status	Tender is invited only from registered HIT companies with Registrar of Companies that have own propriety platform for storing complete health records of individuals. The interested companies should be the trade mark and copyright holders of the platform. Companies which have been blacklisted by Central Govt. / Govt. of Bihar and/or by SHSB and the Companies which have been de-registered, debarred by Govt. of Bihar and/ or by SHSB are barred from participating in this Tender.
2	Years of establishment	Minimum 5 years
3	Turnover	Annual turnover of company for the financial year ended 31 st March 2012 should be atleast Rs. 3 crores or turnover of the group, of which this company is a part, for the financial year ended 31 st March 2012 should be atleast Rs. 50 crores
4	Software Platform	As described in "Scope of Work" above

Guidelines for submission of Tender:

1. Tender in English, accompanied with technical bid (refer point 3 below) and financial bid (refer point 4 below), should be submitted in separate sealed envelopes, addressed to **"The Executive Director, State Health Society Bihar, Pariwar Kalyan Bhawan, Sheikhpura, Patna-800014"** must reach latest by 3:00 PM on 07.01.2013.
2. Tender should be sent through Registered / Speed Post only and the envelopes should be subscribed with **"Tender for digitizing Health Card information under NPSGK – Technical bid"** and **"Tender for digitizing Health Card information under NPSGK – Financial bid"**
3. **Technical bid should contain the following**
 - a) Company details - Name of Company, Name of the Chairman / Managing Director, Number of years of existence, Registered Address, Main areas of business, Name and address of parent company (if applicable)
 - b) Audited financial statement of the company and Group, if applicable, for last three financial years i.e. 2009-10, 2010-11 & 2011-12
 - c) Name, designation, address, telephone number, mobile number and e-mail address of authorized contact person for this assignment
 - d) Detail Literatures, Booklets, Brochures etc. in connection with the platform
 - e) Photocopy of Certificate of Sales Tax / VAT registration
 - f) Photocopy of PAN card
 - g) A capability statement in not more than 10 pages along with note on understanding and proposed approach (2 pages) to the assignment.
4. **Financial bid should contain the following:**
 - a) Cost for software, data entry, data hosting, data maintenance & security, training etc as given in the "Scope of Work" in this Tender should be included and expressed as a composite rate per NPSGK card.

- b) Any other cost, not included in the above, should be mentioned separately
 - c) Taxes, if any, on the above should be specified
 - d) Price quoted shall remain fixed during a financial year. If the company proposes to revise the pricing for subsequent financial years, they should indicate the composite rate per NPSGK card for each financial year, upto the next 5 years i.e. 2017–2018.
5. The State Health Society, Bihar reserves the right to accept any or reject any or all Tender without assigning any reason.

Pre-bid meeting:

A pre-bid meeting will be held on 27.12.2012 with the intending bidders at 11.30 AM at the conference hall of SHSB, Patna.

Opening date of Technical Bid :

All the technical bids will be opened on 11.01.2013 at 3.00 PM at SHSB in the presence of the parties.

Opening date of Financial Bid :

Financial bids of the technically qualified bidders will be opened before PAC for which the date will be communicated accordingly.

For all enquiries, the SHSB may be contacted on Mobile no. 9470003023 during office hours on all working days.

Sanjay Kumar, I.A.S.
Secretary, Health
-cum-
Executive Director



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Submission of Tender : Tender accompanied with technical bid and financial bid in separate envelopes should be submitted in a sealed envelop subscribing "**Tender for digitizing Health Card information under NPSGK**" and addressed to "**The Executive Director, State Health Society Bihar, Pariwar Kalyan Bhawan, Sheikhpura, Patna-800014**" must reach latest by 3:00 PM on 07.01.2013 through Registered/Speed Post.

- The State Health Society, Bihar reserves the right to accept any or reject any or all Tender without assigning any reason.
- For eligibility criteria & submission requirements log on to www.statehealthsocietybihar.org.
- For all enquiries, the SHSB may be contacted on Mobile no. 9470003023 during office hours on all working days.

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Secretary, Health
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