



# STATE HEALTH SOCIETY BIHAR



## NOTICE INVITING EXPRESSION OF Tender For Air Ambulance Service In Bihar during Lok-Sabha Elections 2014

Bids are invited from reputed Companies/agencies/Firms for Air Ambulance to be stationed at Patna airport from 6th May to 8th May 2014 on the eve of Lok Sabha Elections 2014. If need be the said ambulance may be asked to fly upto Distt. H.Q. having airport facility.

The detailed terms and conditions may be downloaded from website [www.statehealthsocietybihar.org](http://www.statehealthsocietybihar.org)). Competent Companies/agencies/Firms are requested to submit the details of their proposal to the SHSB on or before 28/04/2014 by 5.00 P.M. All the applications received by due date will be opened at 11:00 A.M. on 30/04/2014 in front of bidders or their representatives. The eligible firms will be required to submit technical and financial bid in sealed cover. For further clarifications, please contact 0612-2281545 during official working hours only.

Sd/-  
16/04/14

**Secretary, Health cum Executive Director  
State Health Society Bihar**





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### Introduction:

Air Ambulance is a service, wherein a patient under critical or bedded condition is transferred from their home site to other location for medical treatment on an aircraft or helicopter that has emergency facilities on board.

Air Ambulance aircraft and helicopters are fully equipped with ICU facilities (Ventilator/Oxygen) etc to ensure safe and effective treatment of patients during the flight, or up to the time they reach their destination. No matter what the condition of the patient is, and where they are supposed to be shifted, agency need to do their best to airlift such patients and make them reach at a safer place, as quick as possible. Air Ambulance should include the following:

- Portable Emergency Ventilator
- Resuscitation Kit with Ventilator
- Emergency Kit with Ventilator
- Wheel Chair Stretcher
- Scoop Stretcher
- Folding Stretcher
- Auto Loading Ambulance Stretcher
- Electrical Suction Pump
- Portable Patient Monitor
- Automatic External Defibrillator

### Eligibility Criteria:

- Bid Security only in Demand Draft of Rs 1,00,000( One Lakhs) only in favour of "State Health Society" Bihar from any Nationalized / Scheduled commercial Bank having atleast one branch in Patna to submitted.
- Companies/agencies/Firms should be registered in India( Relevant documents should be submitted)
- Companies/agencies/Firms should have valid PAN card.( Photo copy of the same should be submitted)
- Companies/agencies/Firms should have proper experience for Air Ambulance Services in India / Abroad in last 5 years.( Relevant documents need to be submitted)

### Scope of Work:

Once the call is received and info about the medical condition of the patient needed to be airlifted is received, the Agency needs to inform/alert their medical team that studies the patient's medical history and prepares an action plan.

Onboard every ambulance flight, there will be at least 2 highly qualified doctors or else one doctor & a paramedic depending on case to case, to ensure proper medical assistance is given to the patient on board. All our doctors & paramedics should have undergone rigorous training for emergency rescue operations, flight safety operations etc. The team of doctors & paramedics should include those with many years of experience in handling adverse medical situations. The team should also include Cardiologist, Neurologist, Anesthesiologist, Orthopedic, Critical Care consultants and so on.

Time Limit: Patient should be air borne with 25 mins of the call received.

SLA: Service level agreement for the same will be finalized at the time of signing agreement with the Agency.





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## Commercial Bid Format:

Sl.No.	Description	Rate	Tax if any	Total in Rupees

In Words:.....

## Instruction to Bidders:

Bidder shall submit their bids in Two PARTS, each in a separate sealed envelope super-scribed with the RFP document number, due date, time, and Project name.

PART-I: The Bid Security, Pre-Qualification Documents & RFP document. Envelope needs to be super scribed as "Technical Bid"- Do not open before 1700 hours on XXXX. Filling up prices in Part I will render the bidder disqualified. All the documents including the RFP to be properly stamped and signed in each page.

PART-II: Original copy of FINANCIAL BID as per the Format with full price details. Envelope needs to be super scribed as "Financial Bid" Do not open before 1700 hours on 30.04.2014

The envelopes containing Part-I & Part-II, of offer shall be enclosed in a larger envelope duly sealed and marked as Response to Request for Proposal (RFP) with title and reference number, and a statement "To be opened by addressee only" and the name and address of the Bidder.

All the 2 envelopes shall be put in an OUTER COVER sealed and addressed to the Executive Director, State Health Society, Govt. of Bihar at the following address:

**Executive Director,  
State Health Society, Bihar  
Pariwar Kalyan Bhawan, Sheikhpura  
Patna-800014**

Please note that SHSB will not be responsible for in case there is a discrepancy between the hard copy and the soft version of the bid submitted by the bidders.

The outer and inner envelopes shall indicate the name and address of the bidder to enable the bid to be returned unopened in the case it is declared "late" pursuant, and for similar purposes.

If the outer envelope is not sealed and marked as above, GoB will bear no responsibility for the misplacement or premature opening of the Bid.

Only detailed complete bids in the form indicated above received prior to the closing time and date of the bids shall be taken as valid.

Bids sent through Telex/Telegrams/Fax/e-mail will not be acceptable.

Bids are liable for rejection if they don't comply to the above norms regarding sealing, signing and proper packing.

## Evaluation Criteria:

After opening Part 1 the Technical Committee will evaluate the bids and the eligible bids will be considered for Financial opening. The Bidder quoting the lowest will be considered as L1.

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*16/04/14*  
Secretary Health, cum Executive Director