

CORRIGENDUM

1. This is regarding the NIT issued on 16/02/2017 for "Hiring of Service Provider for Comprehensive Maintenance of Bio-Medical Equipment in Bihar" in leading newspaper and uploaded on State Health Society, Bihar website. As per NIT, pre-bid meeting with interested bidders was held at 12:30 Hrs. on 27/02/2017 in the State Health Society, Bihar for discussion on issued NIT.
2. In response to queries raised during pre-bid meeting and submitted online as well, the Pre-Bid committee after due consideration recommends following amendments/clarifications in the RFP:

Sl.No	RFP Reference	As published in RFP	Amendments/ Clarifications
1	Clause 3.4.2 point (i), page 12	"To provide 24x7, and achieve 365-day minimum uptime of 95% for all medical equipment in District Hospitals, 90% for SDHs, RHs & CHCs and 80% for PHCs & APHCs in 4 months from the date of commencement of the contract...."	Amendment: "To provide 24x7, and achieve 365-day minimum uptime of 95% for all medical equipment in District Hospitals, 90% for SDHs, RHs & CHCs and 80% for PHCs & APHCs in 5 months from the date of commencement of the contract. (During the first 2 months of contract period, the selected Agency will map all the concerned inventory, and submit the final list with equipment status and estimated value to SHSB)"
2	Clause 3.4.2 (i) Page 12	"....At no point of time in a single breakdown, the breakdown should not be more than 2 (two) days from the date and time of registration of fault, in case of CHCs and upper health facility and 3 (three) days in case of health facilities below CHC level...."	Clarification: The selected agency will be responsible to deal with the original equipment supplier. In case of delay in original spare-part supply by the manufacturer, the Agency shall provide a standby, if required, ensuring required uptime of equipment, so that the work is not stopped.
3	Clause 3.4.2 (i-g) Page 13	"The selected service provider should submit a list of consumables, along with approximate cost of each item, which shall not be part of scope of work of this comprehensive maintenance Contract. Cost of replacement/ replenishment of these consumables as per the list will be borne by the Client."	Clarification: All consumables/disposables/spares/reagents which are replaced by end user in day to day patient diagnostics or therapeutic activities may be borne by the Authority. Examples are reagents/control solution / ECG Papers/ Disposable ECG Electrodes/ Ultra sound Gels / Patient Circuits for Ventilators etc. However all the consumables/disposables/ spares which are required for smooth operations of the equipments will be born by the service providers. Examples are X-Ray tubes/ CT Tubes/Helium replacement in MRI/SPO2 Probes/Patient Cables/ All kind of batteries/ Flow Sensors and Oxygen sensors etc in the Ventilator/All light sources like Xenon/Halogen/LED/ All kind of fuses/ wires / cables etc. SHSB will have the sole discretion to accept or reject any/all items mentioned in the list.

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4	Clause 3.4.2 (x) - j Page 15	HEMMS Software	Inclusion: "To integrate (or manually update) the TIA provided online portal (Hemms – equipment maintenance online portal) with the Agency's own Equipment Management Information System. Any cost involved in the integration process shall be borne by the selected Agency"
5	Clause 3.2.3 (iii) Page 32	"Payment to the selected service provider shall be done on quarterly basis by the respective DHS, upon submission of the invoices along with the requisite documents."	Amendment: "Payment to the selected service provider shall be done on quarterly basis by the respective DHS, upon submission of the invoices along with the requisite documents. The concerned billing shall commence upon completion of the equipment mapping (to be completed within 2 months from signing of the contract. In case of any delay in mapping beyond 2 months, the payment shall also be delayed, and released only upon completion of the complete mapping process). The Agency shall map all the equipment, and identify the equipment to be repaired."
6	Clause 3.4.7 (i) Page 20	"The Bidder may be a sole Bidder (registered Company/Society/Trust) or a group of (maximum 3, registered Company/Society/Trust) coming together as Consortium to implement the Project"	Inclusion: Clause 3.4.8 – Page 20 "Sub-Contracting: The selected Agency shall not sub-contract whole or part of this project. Any sub-contracting shall lead to termination of contract and forfeiture of the performance security, and appropriate action may be taken against the Agency, such as backlisting/legal action etc."
7	Clause 7.5; Page 37	Inclusion	Inclusion: "7.5. Resolution of disputes/ specific clause of arbitration: (a) If dispute or difference of any kind shall arise between the Tender Inviting Authority and the Service Provider in connection with or relating to the contract, the parties shall make every effort to resolve the same amicably by mutual consultations. (b) If the parties fail to resolve their dispute or difference by such mutual consultation within thirty days of its occurrence, then, either the Tender Inviting Authority or the Service Provider shall give notice to the other party of its intention to commence arbitration as per Arbitration and Conciliation Act 2015 (c) All disputes arising out of tendering process shall be resolved within the jurisdiction of Patna only."

3. Last date for submission of bids is extended to 15:00 hrs. on 27/03/2017. All bids received by due date shall be opened at 17:00 hrs. on same day.
4. All changes/ modifications in RFP as above are binding to all bidders.
5. Other terms and conditions of the RFP shall remain the same.

Executive Director,

State Health Society Bihar

17/3/17

27/3/2017