



GOVERNMENT OF BIHAR.

DEPARTMENT OF HEALTH

NOTICE INVITING TENDERS

e-tender(NIT) Reference No.:- 10/SHSB/PPP(Support for TALLY Software(s))/2018-19

Notice Inviting Tender for selection of agency for providing support for renewal of annual subscription(s), upgradation, customization, training & capacity building, establishing central helpdesk and other related activities of Tally software in government health facilities, health department offices and other government facilities working under National Health Mission(NHM) in the state.

1. The State Health Society, Bihar(SHSB), Patna intends to select agency for providing support for renewal of annual subscription(s), upgradation, customization, training & capacity building, establishing central helpdesk and other related activities of Tally software in government health facilities, health department offices and other government facilities in the state working under National Health Mission (NHM), for a period of 2 year(s) from the date of agreement. The State Health Society, Bihar, invites bids from eligible business entities, in providing the services as mentioned in this tender document.
2. The contract floated from this tender document with the successful agency/bidder will be signed with SHSB.
3. To participate in the e-tendering process, the bidder/agency are required to get themselves registered with Bihar Government Centralized e-Procurement portal, i.e., <https://www.eproc.bihar.gov.in/BELTRON>, shall contact the helpdesk at the following address, "e-Procurement HELP DESK, 1st Floor, M/22, Bank of India Building, Road No. 25, Shree Krishna Nagar, Patna- 800001, Phone No. 0612 – 2523006, Mob. No 7542028164 (Timings: Every Day from 08:00 AM to 08:00 PM) or may visit the link "Vendor Info" at <https://www.eproc.bihar.gov.in/BELTRON> and also inform this to SHSB.

4. Schedule of Events

Sno.	Event Description	Timeline
4.1	Last date & time of downloading the RFP	Till 18/02/2019 (Monday) up to 05:00 PM , on the e-Procurement Portal (https://www.eproc.bihar.gov.in/BELTRON).
4.2	Last date & time for submission (upload) of online bidding document.	19/02/2019 (Tuesday) till 05:00 PM, on the e-Procurement Portal (https://www.eproc.bihar.gov.in/BELTRON)
4.3	Last date & time for submission of EMD in Hard(Physical) Copies (Offline Mode)	23/02/2019 (Saturday) by 05:00 PM, to "The Administrative Officer, State Health Society, Bihar, Pariwar Kalyan Bhawan, Sheikhpura, Patna-800014"
4.4	Time, Date of opening of Technical Bid	25/02/2019 (Monday) at 11:00 AM on the e-Procurement Portal (https://www.eproc.bihar.gov.in/BELTRON)
4.5	Time, Date of opening	To be announced later on the e-Procurement Portal

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Sno.	Event Description	Timeline
	of Financial Bid	(https://www.eproc.bihar.gov.in/BELTRON)

Note – i) Interested tenderers may obtain further information about this Notice Inviting Tender(NIT) from the office of State Health Society, Bihar.

ii) No tender will be accepted after closing date and time in any circumstances.

- Tenderer may also download the tender documents (a complete set of document is available on website) from e-Procurement Portal (<https://www.eproc.bihar.gov.in/BELTRON>) and submit its tender by using the downloaded document.
- The tender shall be accompanied by Earnest Money Deposit (EMD) of **Rs.1,00,000/- (One lakh rupees only)** in the shape of Demand Draft from any Schedule Bank in favour of State Health Society, Bihar payable at Patna.
- Tender Processing Fee (TPF) amount for the sum of Rs. 1,180/- (One thousand one hundred and eighty rupees) to be paid by the agency/bidder through e-Payment mode (i.e. NEFT-RTGS, Internet Banking, Credit/Debit Card) only, to the agency empanelled by Government of Bihar for centralized e-Procurement.
- The technical and financial bids must be submitted through e-Procurement Portal (<https://www.eproc.bihar.gov.in/BELTRON>) on or before the date and time specified in the NIT. The SHSB doesn't take any responsibility for the delay / Non Submission of Tender / Non Reconciliation of online Payment caused due to Non availability of Internet Connection, Network Traffic/ Holidays or any other reason."
- The bidders shall submit their eligibility and qualification details, Certificates as mentioned in the tender document, in the online standard formats given in e-Procurement Portal (<https://www.eproc.bihar.gov.in/BELTRON>) at the respective stage(s) only.
- The bidders shall upload the scanned copies of all the relevant certificates, documents etc., in support of their eligibility criteria / technical bids and other certificate /documents in the e-Procurement Portal (<https://www.eproc.bihar.gov.in/BELTRON>).
- The Bidding documents shall be submitted in the mode as mentioned below:

(1) Earnest Money Deposit (EMD)	Physical (Offline Mode) Note: EMD should not have been issued on a date later than the last date for submission of online bidding document i.e., 19/02/2019 (Tuesday) till 05:00 PM.
(2) Technical Bid	Online (Cover-Technical Stage)
(3) Financial Bid	Online (Cover-Cost Bid Stage)

- The technical bids will be opened (in e-mode/online) on the date **25/02/2019 (Monday) at 11:00 AM**. In the event of any of the above-mentioned day being declared a holiday/closed day for the State Health Society, Bihar (SHSB), the bids will be opened in the next working day at the scheduled time.
- The bids must be uploaded (e-mode/online) at the e-Procurement Portal (<https://www.eproc.bihar.gov.in/BELTRON>).

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14. The hard (Physical) copy of the Earnest Money Deposit (EMD), should be sent to The Administrative Officer, State Health Society, Bihar, Pariwar Kalyan Bhawan, Sheikhpura, Patna-800014 by Registered Post/ Speed Post or by hand. It must reach the above said address on or before the closing date & time indicated in **Clause 4** above, failing which the tenders will be treated as late tender and would be summarily rejected.
15. In the event of any of the above mentioned dates being declared as a holiday/ closed day for the State Health Society, Bihar the EMD will be received on the next working day at the scheduled time.
16. All Tenders must be accompanied by EMD as mentioned. No bidder is exempted from submitting of EMD as mentioned in the tender document. Tenders without EMD shall be summarily rejected.
17. SHSB reserves the right to accept or reject any or all tender or change the terms and condition of NIT or cancel the NIT without assigning any reasons at any stage and time.
18. For further enquiry and information, please contact to the following officer(s) during office hours 9:30 AM to 6:00 PM-
I. Sri Manoj Kumar Safi, State Accounts Manager (SAM) , SHSB – (+91-9473191939)
19. All further notifications/Corrigendum/Addendum, if any shall be posted on e-Procurement Portal (<https://www.eproc.bihar.gov.in/BELTRON>)

Disclaimer: Please note, in the "Estimated value box" on the e-Procurement Portal (<https://www.eproc.bihar.gov.in/BELTRON>), "Zero" has been mentioned, by State Health Society, Bihar (SHSB). The actual value of the project depends on the L1 rate decided by this tender and therefore due to this, it has been mentioned "Zero". However, the bidders will be required to do financial estimations on their own and quote the bids based on the terms and conditions mentioned in the tender document.


Administrative Officer
State Health Society, Bihar