

Proceeding of the Meeting of Technical Committee held to evaluate the technical bids for selection of service providers for working as Patient Provider Support Agency (PPSA) for providing Tuberculosis (TB) related services under Revised National Tuberculosis Control Program (RNTCP) in 14 districts in the state of Bihar on 13.01.2020 at 01:00 P.M.

With reference to the **Notice Inviting Tender (NIT) Reference No.: - 17/SHSB/PPP(PPSA - RNTCP)/2019-20** published in different newspapers by PR No. 12041 (Ni.Ni) 2019-20 and uploaded on the website "<http://www.eproc.bihar.gov.in/BELTRON>", and "<https://www.statehealthsocietybihar.org>" for selection of service providers for working as Patient Provider Support Agency (PPSA) for providing Tuberculosis (TB) related services under Revised National Tuberculosis Control Program (RNTCP) in 14 districts in the state of Bihar, the Technical Committee Meeting was held at **01:00 PM** on **13.01.2020** in the Conference Hall of the State Health Society, Bihar (SHSB), Pariwar Kalyan Bhawan, Sheikhpura, Patna.

1. The following members of the Technical Committee were present in the Pre-bid Meeting: -
 - (i) Dr. Tapeswar Prasad, Director-in-Chief (Nursing), Health Services, Govt. of Bihar Chairman
 - (ii) Shri Khalid Arshad, Administrative Officer, State Health Society, Bihar Member
 - (iii) Shri Ravish Kishore, Deputy Secretary-cum-In charge-PPP, SHSB Member Secretary
 - (iv) Shri Yogendra Prasad, Additional Director- Finance, SHSB Member
 - (v) Dr. Ravi Shankar Singh, CMO, Ministry of Health & Family Welfare, GOI, Patna Member
 - (vi) Dr. (Major) K.N. Sahay, STO, RNTCP, Patna Member
 - (vii) Dr. Manish Shankar, Addl. Professor, Dept. of TB and Chest, IGIMS, Patna Member

2. The bid opening committee logged in the e-proc website <http://www.eproc.bihar.gov.in/BELTRON> to open the technical bids through e-tendering process. The bid opening committee informed the technical committee that in cluster 1 & cluster 3, there were two bids submitted in each cluster whereas in cluster 2 and cluster 4, single bid was submitted in each.

3. Online bids and EMD in the shape of bank draft (hard copies) were received from the following bidders:

- Cluster I: (i) World Health Partners
(ii) IQVIA Consulting and Information Services India Pvt Ltd
- Cluster II: (i) World Health Partners
- Cluster III: (i) Doctors for You
(ii) IQVIA Consulting and Information Services India Pvt Ltd
- Cluster IV: (i) Doctors for You

4. Evaluation of Technical Bids of all the bidders has been completed by the Technical Committee. "Technical Bid Comparative Chart and Evaluation Sheet" is hereby annexed as "**Annexure-1**".

5. The bidder 'World Health Partners' has submitted all the required documents and meets the eligibility criteria as mentioned in the RFP (Request for Proposal- Ref- 17/SHSB/PPP (PPSA - RNTCP)/2019-20). The bidder has applied for Cluster 1 and Cluster 2. The bidder 'World Health Partners' has been found eligible.

6. The bidder 'Doctors for You' has submitted all the required documents and meets the eligibility criteria as mentioned in the RFP (Request for Proposal- Ref- 17/SHSB/PPP (PPSA - RNTCP)/2019-20). The bidder has applied for Cluster 3 and Cluster 4. The bidder 'Doctors for You' has been found eligible.

7. The bidder 'IQVIA Consulting and Information Services India Pvt Ltd' has applied for Cluster 1 and Cluster 3. On evaluation of the documents submitted by the bidder, it was found that the bidder has not submitted all the documents required to meet the eligibility criteria as mentioned in the RFP (Request for Proposal- Ref- 17/SHSB/PPP (PPSA - RNTCP)/2019-20). The documents missing are as follows:

- a. As per Section V, Clause 2 (iv), the Eligibility Criteria is: 'The bidder must have experience of implementing programs in private sector engagement and/or patient support services (Treatment support and adherence) in Revised

National Tuberculosis Control Program (RNTCP) with government or donor agencies, in any three years in the last five Financial Years (2014-15, 2015-16 , 2016-17, 2017-18 and 2018-19).'

The 'Mandatory Documents to be submitted as evidence' as per the RFP is 'Copy of the work order(s)/contract document(s) along with experience certificate from each of the client(s). The documents should clearly indicate the services being provided by the agency and the duration of the project.'

On evaluation, it was found that the bidder has not submitted relevant work orders and experience certificates to prove that it possesses relevant experience for required period as per the Clause 2 (iv), Section V of the RFP.

- b. As per Section V, Clause 2 (iii), the Eligibility Criteria is: 'The bidder must provide self-attested scanned copies for (i) PAN Card, (ii) Income Tax Returns of three assessment years AY 2016-17, AY 2017-18 & AY 2018-19, and (iii) GST Registration Certificate (iv) ESI & EPF registration certificate.'

The 'Mandatory Documents to be submitted as evidence' as per the RFP are 'Self-attested copies of

- 1) PAN Card
- 2) GST Registration Certificate (if applicable)
- 3) Copy of Income Tax Return filed and submitted by the bidder for three assessment years AY 2016-17, AY 2017-18 & AY 2018-19.
- 4) ESI & EPF registration certificate

On evaluation, it was found that the bidder has not submitted 'ESI & EPF registration certificates'.

8. As per "Technical Bid Comparative Chart and Evaluation Sheet", 2 Bidders, 'M/s World Health Partners' and 'M/s Doctors for You' meet the eligibility criteria. However, M/s IQVIA Consulting and Information Services India Pvt Ltd doesn't meet the eligibility criteria. This leads to the qualification of 'M/s World Health Partners' and 'M/s Doctors for You' and disqualification of 'M/s IQVIA Consulting and Information Services India Pvt Ltd'.

In this situation, in all the 4 clusters, we are left with single bidder in each cluster who have technically qualified. The list of qualified bidders is as follows:

- | | |
|--------------|---------------------------|
| Cluster I: | (i) World Health Partners |
| Cluster II: | (i) World Health Partners |
| Cluster III: | (i) Doctors for You |
| Cluster IV: | (i) Doctors for You |

9. STO, RNTCP apprised the committee that the task for which this tender is floated, is very important in view of the target set by Govt. of India to eradicate TB from the country by 2025. To achieve this target, it is necessary to have PPSA on board immediately.
10. Given the fact that this tender was a 'retender' and the task is very critical and of urgent nature, the technical committee decided to have presentations of technically qualified bidders to assess their capability/ proposal as the part of QCBS evaluation on 03.02.2020 at 11 AM.

TECHNICAL BID EVALUATION & COMPARATIVE CHART

Ref No.:-17/SHSB/PPP (PPSA-RNTCP)/2019-20

Tender for selection of service providers for working as a Patient Provider Support Agency (PPSA) for providing Tuberculosis (TB) related services under Revised National Tuberculosis Control Program (RNTCP) in 14 districts in the state of Bihar.

Sl.No.	Particulars	Bidder-1	Bidder-2	Bidder-3
1	Name of the Agency/Bidder	World Health Partners	Doctors For You	IQVIA Consulting and Information Services India Pvt Ltd
2	Address of the Agency/Bidder	BB-11, Gretaer Kailash 2 Enclave, New Delhi 110044	Flat no. 201-203, Building no.-22, Lallubhai Compound, Hiranandani, Mankhurd, Mumabai-43	902, 9th Floor, B wing, Supreme Business Park, Hiranandani Gardens, Powai, Mumbai-800076
3	Cluster Applied for	Cluster-1 Cluster-2	Cluster-3 Cluster-4	Cluster-1 Cluster-3
3	Non-Refundable Bid Processing Fee for the sum of Rs.1,180	Submitted	Submitted	Submitted
4	Earnest Money Deposit (EMD) for the sum of Rs.10,00,000 (Ten lakh rupees only) per cluster, in the shape of Demand Draft(DD), in favour of the State Health Society, Bihar, payable at Patna.	1. DD No.:- 507220, Dated- 02.01.2020, Amount- 10,00,000/-, ICICI Bank 2. DD No.:- 507221, Dated- 02.01.2020, Amount- 10,00,000/-, ICICI Bank	1. DD No.:- 994770, Dated- 27.12.2019, Amount- 10,00,000/-, Yes Bank 2. DD No.:- 994772, Dated- 27.12.2019, Amount- 10,00,000/-, Yes Bank	1. DD No.:- 035432, Dated- 26.12.2019, Amount- 10,00,000/-, HSBC Bank 2. DD No.:- 035433, Dated- 26.12.2019, Amount- 10,00,000/-, HSBC Bank
REMARKS based on 1, 2, 3 and 4				
A.	QUALIFYING CRITERIA			
1	The bidder is registered under <i>Companies Act 1956/2013</i> or Indian Societies Registration Act 1860 or Indian Trust Act 1882.	Societies Registration Act, 1860	Societies Registration Act, 1860	Companies Act, 1956
2	Attach scanned copy of the certificate of incorporation issued by the Registrar of Companies or other appropriate authority whichever is applicable, as mentioned above.	Submitted	Submitted	Submitted
3	Mention the registration no. of the agency/bidder, under Companies Act 1956/2013 or Indian Societies Registration Act 1860 or Indian Trust Act 1882, in the box.	S/61445/2008	1695GBBSD	U74140MH2003PTC142482
4	Audited Balance Sheet <i>(Applicable for all, whether the agency/bidder is registered under Companies Act 1956/2013 or Indian Societies Registration Act 1860 or Indian Trust Act 1882)</i>	1) FY 2015-16	Submitted	Submitted
		2) FY 2016-17	Submitted	Submitted
		3) FY 2017-18	Submitted	Submitted
5	Profit & Loss Account	1) FY 2015-16	NA	Submitted
		2) FY 2016-17	NA	Submitted
		3) FY 2017-18	NA	Submitted
6	Income and Expenditure Account Statement	1) FY 2015-16	Submitted	NA
		2) FY 2016-17	Submitted	NA
		3) FY 2017-18	Submitted	NA

Sl.No.	Particulars		Bidder-1	Bidder-2	Bidder-3
7	PAN card No.		AAAAW1168N	AAAJD0785H	AAACO6352Q
8	Attach self attested copy of the PAN card		Submitted	Submitted	Submitted
9	GST registration No. (if applicable)		10AAAAW1168N1ZH	27AAAJD0785H1ZA	07AAACO6352Q1ZY
10	Attach self attested copy of GST registration certificate, if applicable		Submitted	Submitted	Submitted
11	ESI registration No. and Certificate		Submitted 20001272170000999	Submitted 31001104360001499	Not submitted
13	EPF registration No. and Certificate		Submitted DS/NHP/943231	Submitted THVSH1570547000	Not submitted
15	Self-attested copy of the Income Tax Return (ITR) for last three Assessment Years (AY)	1) AY 2016-17	Submitted	Submitted	Submitted
		2) AY 2017-18	Submitted	Submitted	Submitted
		3) AY 2018-19	Submitted	Submitted	Submitted
16	Attach document(s) showing, " the bidder/agency must have experience of implementing programs in private sector engagement and/or patient support services(Treatment support and adherence) in Revised National Tuberculosis Control Program (RNTCP) with government or donor agencies, in any three years in the last five Financial Years (2014-15, 2015-16 , 2016-17, 2017-18 and 2018-19)." The documents should clearly indicate the services being provided by the agency and the term of the project.		Submitted	Submitted	Work order submitted is not relevant and Experience certificates to prove that it possesses relevant experience for required period not submitted
17	Declaration of agency/bidder for not being de-recognized or black listed <i>(Attach the declaration(duly stamped on a stamp paper of Rs.1000), as per the format mentioned in <u>Annexure 5</u>, in the tender document)</i>		Submitted	Submitted	Submitted
FINAL REMARKS based on all above eligibility criteria			QUALIFIED	QUALIFIED	NOT QUALIFIED