

Comparative Chart of Technical Bid received against Tender Notice - 02/SHSB/PPP(Data Management Unit (DMU))/2019-20- 'for selection of service providers for establishing Data Management Units (DMUs) for providing data entry, analysis and management services in Government Healthcare facilities and health department offices, in all 38 districts in the state of Bihar.

Sno	Details		Bidder 1	Bidder 2	Bidder 3	Bidder 4	Bidder 5
1	Name of the Agency/Bidder		VEE TECHNOLOGIES PRIVATE LIMITED	Broadcast Engineering Consultants India Limited	CIS Bureaus Facility Services Private Limited	URMILA INTERNATIONAL SERVICES PRIVATE LIMITED	SECURITY AND INTELLIGENCE SERVICES (INDIA) LTD.
2	Address of the Agency/Bidder		NO .71, 5TH FLOOR SONA TOWERS MILLERS ROAD BANGLAORE -560052	C-56/A-17, Sector 62, Noida - 201307	302, 3rd Floor, Centre Point, Next To Kohinoor Hotel, J.B. Nagar, Andheri Kurla Road, Andheri East, Mumbai - 400059	31/A, 1st floor, Banke Bihari Sadan, S.K.Puri, Boring Road, Patna- 800001.	ANNAPOORNA BHAWAN, TELEPHONE EXCHANGE ROAD, KURJI, PATNA-800010
3	Earnest Money Deposit (EMD) for the sum of Rs.80,00,000 (Eighty lakh rupees only), in the shape of Demand Draft(DD), in favour of the State Health Society, Bihar, payable at Patna.		Bank Name - Central Bank of India, DD No.: 396738 Date of Issue: 23/07/2019	Bank Name : Corporation Bank DD No. : 679048 Date of Issue : 22/07/2019	Bank Name : Yes Bank Limited , DD No. : 020737, Date of Issue: 20/07/2019	Bank Name- State Bank of India, DD No.: 509671, Date of issue: 20/07/2019	Bank Name - Axis Bank, DD NO.- 001359, Date of Issue: 22/07/2019
4	The bidder is registered under <i>Companies Act 1956/2013</i> .		Yes	Yes	Yes	Yes	Yes
5	Attached scanned copy of the certificate of incorporation issued by the Registrar of Companies or other appropriate authority whichever is applicable, as mentioned above.		Yes	Yes	Yes	Yes	Yes
6	Audited Balance Sheet	1) FY 2015-16 (Attached Audited Balance Sheet for the FY 2015-16)	Yes	Yes	Yes	Yes	Yes
		2) FY 2016-17 (Attached Audited Balance Sheet for the FY 2016-17)	Yes	Yes	Yes	Yes	Yes
		3) FY 2017-18 (Attached Audited Balance Sheet for the FY 2017-18)	Yes	Yes	Yes	Yes	Yes
	Profit & Loss Account	1) FY 2015-16 (Attached Profit & Loss Account for the FY 2015-16)	Yes	Yes	Yes	Yes	Yes
		2) FY 2016-17 (Attached Profit & Loss Account for the FY 2016-17)	Yes	Yes	Yes	Yes	Yes
		3) FY 2017-18 (Attached Profit & Loss Account for the FY 2017-18)	Yes	Yes	Yes	Yes	Yes
7	Attached Certificate from Statutory Auditor of the company regarding minimum paid-up capital of Rs. 1 crores.		Yes	Yes	Yes	Yes	Yes
8	Is minimum average turnover in the last 3 financial years (FY 2015-16, FY 2016-17 and FY 2017-18) greater than 15 crores.		Yes	Yes	Yes	Yes	Yes
9	Attached self attested copy of the PAN card		Yes	Yes	Yes	Yes	Yes
10	Attached self attested copy of GST registration certificate.		Yes	Yes	Yes	Yes	Yes
11	Attached self attested copy of ESI registration certificate		Yes	Yes	Yes	Yes	Yes
12	Attached self attested copy of EPF registration certificate		Yes	Yes	Yes	Yes	Yes
13	Self-attested copy of the Income Tax Return (ITR) for last three Assessment Years(AV)	1) AY 2016-17 (Attached self-attested copy of the ITR for the Assessment Year)	Yes	Yes	Yes	Yes	Yes
		2) AY 2017-18 (Attached self-attested copy of the ITR for the Assessment Year)	Yes	Yes	Yes	Yes	Yes
		3) AY 2018-19 (Attached self-attested copy of the ITR for the Assessment Year)	Yes	Yes	Yes	Yes	Yes
14	Attached document(s) showing, " The bidder has experience of providing minimum 500 data entry operators/computer operators (per annum) to Government (Central or State) sector/PSUs in any 3 of the last five financial years (2014-15, 2015-16, 2016-17,2017-18 and 2018-19) ", along with ECR for ESI and EPF, for 500 employees, in each of the respective years for which it has submitted documents (work order and experience certificates) (Mention Yes/No, from the drop down)		No	No	No	Yes	Yes

1	Name of the Agency/Bidder	VEE TECHNOLOGIES PRIVATE LIMITED	Broadcast Engineering Consultants India Limited	CIS Bureaus Facility Services Private Limited	URMILA INTERNATIONAL SERVICES PRIVATE LIMITED	SECURITY AND INTELLIGENCE SERVICES (INDIA) LTD.
15	Proposal covering letter (Attached the performa as per the format mentioned in <u>Annexure - 1</u> , in the tender document)	Yes	Yes	Yes	Yes	Yes
16	Authorization letter for signing of proposal (Attached the authorization letter for signing of proposal (on a non-judicial stamp paper of Rs 1000 attested by notary public), as per the format mentioned in <u>Annexure - 2</u> , in the tender document)	Yes	Yes	Yes	Yes	Yes
17	Particulars of the bidder's organisation (Attached the performa as per the format mentioned in <u>Annexure - 3</u> , in the tender document)	Yes	Yes	Yes	Yes	Yes
18	Declaration of agency/bidder for not being de-recognized or black listed (Attached the declaration(duly stamped on a stamp paper of Rs.1,000), as per the format mentioned in <u>Annexure - 5</u> , in the tender document)	Yes	No	No	Yes	Yes
19	Has the bidder qualified the eligibility criteria	NO	NO	NO	YES	YES
20	Remarks	<p>1. Not provided enough documents for validating experience of providing min.500 data entry operators/cmputer operators per annum: The Bidder failed to provide enough documents, to substantiate its experience of providing minimum 500 data entry operators/computer operators (per annum) to Government (Central or State) sector/PSUs in any 3 of the last five financial years (2014-15, 2015-16,2016-17, 2017-18 and 2018-19), as per the eligibility criteria mentioned in the tender documents.(Refer:Page 19 of 38, Point IV, Clause 2, Section- V:Eligibility Criteria.)</p> <p>2. ESI challan receipts not provided: Employee State Insurance (ESI) Electronic challan receipts (ECR) for 500 employees, in each of the respective years(in any 3 of the last five financial years (2014-15, 2015-16,2016-17, 2017-18 and 2018-19)), for which the bidder had submitted documents (work order and experience certificate(s)), NOT attached, to prove that they are complying to ESI standard norms. (Refer: Page 19 of 38, Point IV, Clause 2, Section- V:Eligibility Criteria. and Page 9 of 38, sub-clause 9.7, Clause 9, Section-II: Instructions to Bidders(ITB) along with the Point 2.1 mentioned in the corrigendum published by SHSB.)</p> <p>3. EPF challan receipts only provided from Jan. to Dec,2018 : Employee Provident Fund (EPF) Electronic challan receipts (ECR) , were only provided for a period of 12 months only from Jan. to Dec.2018. However, the bidder had to submit Electronic challan receipts (ECR) for 500 employees, in each of the respective years(in any 3 of the last five financial years (2014-15, 2015-16,2016-17, 2017-18 and 2018-19)), for which the bidder had submitted documents (work order and experience certificate(s)), NOT attached (only screen shot attached), to prove that they are complying to ESI and EPF standard norms.(Refer: Page 19 of 38, Point IV, Clause 2, Section- V:Eligibility Criteria. and Page 9 of 38, sub-clause 9.7, Clause 9, Section-II: Instructions to Bidders(ITB) along with the Point 2.1 mentioned in the corrigendum published by SHSB.)</p> <p>4. EPF challan receipts only provided from Jan. to Dec,2018 : Employee Provident Fund (EPF) Electronic challan receipts (ECR) , were only provided for a period of 12 months only from Jan. to Dec.2018. However, the bidder had to submit Electronic challan receipts (ECR) for 500 employees, in each of the respective years(in any 3 of the last five financial years (2014-15, 2015-16,2016-17, 2017-18 and 2018-19)), for which the bidder had submitted documents (work order and experience certificate(s)), NOT attached (only screen shot attached), to prove that they are complying to ESI and EPF standard norms.(Refer: Page 19 of 38, Point IV, Clause 2, Section- V:Eligibility Criteria. and Page 9 of 38, sub-clause 9.7, Clause 9, Section-II: Instructions to Bidders(ITB) along with the Point 2.1 mentioned in the corrigendum published by SHSB.)</p>	<p>1. Not provided enough documents for validating experience of providing min.500 data entry operators/cmputer operators per annum: The Bidder failed to provide enough documents, to substantiate its experience of providing minimum 500 data entry operators/computer operators (per annum) to Government (Central or State) sector/PSUs in any 3 of the last five financial years (2014-15, 2015-16,2016-17, 2017-18 and 2018-19), as per the eligibility criteria mentioned in the tender documents.(Refer:Page 19 of 38, Point IV, Clause 2, Section- V:Eligibility Criteria.)</p> <p>2. Experience certificate not valid: Submitted experience certificate on its own letter head, rather than the letter head of the contracting agency (Client). However, as per the tender documents, the bidder had to provide copy of work order and experience certificate(s) from the clients, which should clearly indicate the services being provided and the count of the manpower along with duration (Refer:Page 19 of 38, Point IV, Clause 2, Section- V:Eligibility Criteria.)</p> <p>3. Wrong attestation of affidavit: The Annexure-5: Declaration of agency/bidder for not being de-recognized or blacklisted, was required to be attested by Executive Magistrate, however, was attested by Notary. (Refer:Page 19 of 38, Point VI, Clause 2, Section- V:Eligibility Criteria and Page 33 of 38, Annexure-5: Declaration by Bidder)</p> <p>4. ESI challan receipts not provided:</p> <p>4.1 Employee State Insurance (ESI) Electronic challan receipts (ECR) for 500 employees, in each of the respective years(in any 3 of the last five financial years (2014-15, 2015-16,2016-17, 2017-18 and 2018-19)), for which the bidder had submitted documents (work order and experience certificate(s)), NOT attached, to prove that they are complying to ESI and EPF standard norms. (Refer: Page 19 of 38, Point IV, Clause 2, Section- V:Eligibility Criteria. and Page 9 of 38, sub-clause 9.7, Clause 9, Section-II: Instructions to Bidders(ITB) along with the Point 2.1 mentioned in the corrigendum published by SHSB.)</p> <p>4.2 They were submitted separately at the later date by post/courier, which shall not be considered, since its already mentioned in the tender documents, that the bidder shall submit/upload the scanned copies of all the relevant certificates, documents etc., in support of their eligibility criteria/ technical bids and other certficates and documents in the e-procurement portal only (https://www.eproc.bihar.gov.in). (Refer: Page 3 nd 4 of 38, Clause 10,11,12 and 13, Section -I: Notice Inviting Tenders and on Page 9 of 38, sub-clause 10.2 and 10.3, Clause 10:Tender Submission, Section-II: Instructions to Bidders)</p>	<p>1. Wrong attestation of affadavit: The Annexure-5: Declaration of agency/bidder for not being de-recognized or blacklisted, was required to be attested by Executive Magistrate, however, was attested by Notary. (Refer:Page 19 of 38, Point VI, Clause 2, Section- V:Eligibility Criteria and Page 33 of 38, Annexure-5: Declaration by Bidder)</p> <p>2. Not provided enough documents for validating experience: Bidder failed to provide evidence, for experience of providing minimum 500 data entry operators/computer operators (per annum) to Government (Central or State) sector/PSUs in any 3 of the last five financial years (2014-15, 2015-16,2016-17, 2017-18 and 2018-19).</p> <p>3. ESI challan receipts NOT provided: Employee State Insurance (ESI) Electronic challan receipts (ECR) for 500 employees, in each of the respective years(in any 3 of the last five financial years (2014-15, 2015-16,2016-17, 2017-18 and 2018-19)), for which the bidder had submitted documents (work order and experience certificate(s)), NOT attached, to prove that they are complying to ESI standard norms. (Refer: Page 19 of 38, Point IV, Clause 2, Section- V:Eligibility Criteria. and Page 9 of 38, sub-clause 9.7, Clause 9, Section-II: Instructions to Bidders(ITB) along with the Point 2.1 mentioned in the corrigendum published by SHSB.)</p> <p>4. EPF challan receipts provided for 9 months only: Employee Provident Fund (EPF) challan receipts (ESI) were only provided for April 2018, May 2018, July,2018,September 2018, Oct.2018, Nov.,2018, Jan, 2019, Feb.2019 and March 2019 . However, the bidder had to submit Electronic challan receipts (ECR) for 500 employees, in each of the respective years (in any 3 of the last five financial years (2014-15, 2015-16,2016-17, 2017-18 and 2018-19)), for which the bidder had submitted documents (work order and experience certificate(s)) to prove that they are complying to EPF standard norms.(Refer: Page 19 of 38, Point IV, Clause 2, Section- V:Eligibility Criteria. and Page 9 of 38, sub-clause 9.7, Clause 9, Section-II: Instructions to Bidders(ITB) along with the Point 2.1 mentioned in the corrigendum published by SHSB.)</p>		

Shri Dushyant Kumar,
CA, Representative of SRU, Patna

Shri Arvind Kumar,
SA-cum-DO, State Health Society, Bihar

Dr. Ravi Shankar Singh
CMO, ROHFW, Gol, Patna

Shri Ravish Kishore,
Dy. Secretary,
State Health Society, Bihar

Shri Yogendra Prasad,
Additional Director- Finance,
State Health Society, Bihar

Shri Khalid Arshad,
Administrative Officer,
State Health Society, Bihar

Dr. R.D. Ranjan
Director-in-Chief,
Health Services, Bihar

राज्य स्वास्थ्य समिति, बिहार के द्वारा “selection of service providers for establishing Data Management Units (DMUs) for providing data entry, analysis and management services in Government Healthcare facilities and health department offices, in all 38 districts in the state of Bihar” से संबंधित प्रकाशित निविदा के आलोक में प्राप्त ऑनलाईन तकनीकी निविदाओं को खोलने एवं मूल्यांकन हेतु दिनांक 30.07.2019 को पूर्वाह्न 11.00 बजे सम्पन्न तकनीकी समिति की बैठक की कार्यवाही:—

राज्य स्वास्थ्य समिति, बिहार में “selection of service providers for establishing Data Management Units (DMUs) for providing data entry, analysis and management services in Government Healthcare facilities and health department offices, in all 38 districts in the state of Bihar” से संबंधित निविदा Notice Inviting Tender (NIT) Reference No- 2/SHSB/PPP(DATA MANAGEMENT UNIT (DMU))/2019-20 के द्वारा विभिन्न समाचार पत्रों एवं वेबसाइट: <http://www.eproc.bihar.gov.in/BELTRON> पर प्रकाशित कर ऑनलाईन निविदा आमंत्रित की गयी थी। ऑनलाईन निविदा समर्पित करने हेतु अंतिम तिथि 29.07.2019 (अपराह्न 5.00 बजे तक) तथा तकनीकी निविदा खोलने की तिथि 30.07.2019 (पूर्वाह्न 11.00 बजे) निर्धारित थी। उक्त के आलोक में तकनीकी समिति की बैठक दिनांक 30.07.2019 (मंगलवार) को पूर्वाह्न 11.00 बजे डा० आर.डी.रंजन, निदेशक प्रमुख, स्वास्थ्य सेवाएँ, बिहार के अध्यक्षता में आयोजित की गयी, जिसमें निम्नलिखित सदस्य उपस्थित हुए—

(i) डा० आर.डी.रंजन, निदेशक प्रमुख, स्वास्थ्य सेवाएँ, बिहार	अध्यक्ष
(ii) श्री खालिद अरशद, प्रशासी पदाधिकारी, राज्य स्वास्थ्य समिति, बिहार	सदस्य
(iii) श्री योगेन्द्र प्रसाद, अपर निदेशक, वित्त, राज्य स्वास्थ्य समिति, बिहार	सदस्य
(iv) डा० रविशंकर सिंह, मुख्य चिकित्सा पदाधिकारी, ROHFW, भारत सरकार, पटना (डा० कैलाश कुमार, क्षेत्रीय निदेशक, ROHFW, भारत सरकार, के प्रतिनिधि)	सदस्य
(v) श्री रविश किशोर, उप-सचिव, राज्य स्वास्थ्य समिति, बिहार	सदस्य सचिव
(vi) श्री अरविन्द कुमार, सिस्टम एनालिस्ट-सह-डाटा ऑफिसर, राज्य स्वास्थ्य समिति, बिहार	सदस्य
(vii) श्री दुष्यंत कुमार, CA, SRU, पटना	सदस्य

2. Bid Opening Committee द्वारा तकनीकी निविदाओं को खोलने हेतु e-tendering पद्धति से <http://www.eproc.bihar.gov.in/BELTRON> वेबसाइट पर Login किया गया। Bid Opening Committee द्वारा तकनीकी निविदा को दिनांक 30.07.2019 को पूर्वाह्न 11:00 बजे राज्य स्वास्थ्य समिति, बिहार के द्वारा गठित तकनीकी समिति के सदस्यों के समक्ष खोला गया। e-Procurement Portal पर तकनीकी निविदा खोलने के पश्चात ज्ञात हुआ कि 6 बीडरों द्वारा निविदा की गयी है, परन्तु 6 में से एक निविदादाता — M/s G A Digital Web Word Pvt. Ltd., Delhi-110092 द्वारा NSIC/MSME का हवाला देते हुए EMD जमा नहीं किया गया है। प्रकाशित निविदा के Section-II की कंडिका-8.1 में स्पष्ट रूप से वर्णित है कि— ‘It may be noted that no bidder is exempt from deposit of EMD. Tenders submitted without EMD would be summarily rejected’. अतएव तकनीकी समिति M/s G A Digital Web Word Pvt. Ltd., Delhi-110092 द्वारा समर्पित निविदा को रद्द करने का निर्णय लिया गया। तकनीकी समिति को अवगत कराया गया कि इसके अतिरिक्त निम्न पाँच (5) निविदाएँ प्राप्त हुई हैं —

- i. Vee Technologies Private Limited, No .71, 5th Floor Sona Towers Millers Road Bangalore -560052.
- ii. Broadcast Engineering Consultants India Limited, C-56/A-17, Sector 62, Noida – 201307.
- iii. CIS Bureaus Facility Services Private Limited, 302, 3rd Floor, Centre Point, Next To Kohinoor Hotel, J.B. Nagar, Andheri Kurla Road, Andheri East, Mumbai – 400059.
- iv. Urmila International Services Private Limited, 31/A, 1st floor, Banke Bihari Sadan, S.K.Puri, Boring Road, Patna- 800001.
- v. Security And Intelligence Services (India) Ltd., Annapoorna Bhawan, Telephone Exchange Road, Kurji, Patna-800010

3. उपरोक्त पाँच निविदादाताओं द्वारा e-Procurement Portal पर अपलोड किये गये अभिलेखों/दस्तावेजों के आधार पर समीक्षा करने का तकनीकी समिति द्वारा निर्णय लिया गया।

4. पाँचो (5) निविदा दाताओं द्वारा अपलोड किये गये अभिलेखों के जाँचोपरांत तकनीकी समिति द्वारा Comparative Sheet of Technical Bid तैयार किया गया (Annexure-A) एवं पाया गया कि दो (2) निविदा – (i) Urmila International Services Private Limited, 31/A, 1st floor, Banke Bihari Sadan, S.K.Puri, Boring Road, Patna- 800001 एवं (ii) Security And Intelligence Services (India) Ltd., Annapoorna Bhawan, Telephone Exchange Road, Kurji, Patna-800010 राज्य स्वास्थ्य समिति, बिहार द्वारा प्रकाशित निविदा के सभी Eligibility Criteria को पूर्ण करती है। शेष तीन (3) निविदाएँ (i) Vee Technologies Private Limited, No .71, 5th Floor Sona Towers Millers Road Bangalore -560052 (ii) Broadcast Engineering Consultants India Limited, C-56/A-17, Sector 62, Noida – 201307 एवं (iii) CIS Bureaus Facility Services Private Limited, 302, 3rd Floor, Centre Point, Next To Kohinoor Hotel, J.B. Nagar, Andheri Kurla Road, Andheri East, Mumbai – 400059 राज्य स्वास्थ्य समिति, बिहार द्वारा प्रकाशित निविदा के Eligibility Criteria को पूर्ण नहीं करती है। विस्तृत विवरणी अनुलग्नित Comparative Chart of Technical Bid (Annexure-A) में प्रदर्शित है।

5. अतः तकनीकी समिति तकनीकी रूप से सफल दो (2) निविदाओं यथा– (i) Urmila International Services Private Limited, 31/A, 1st floor, Banke Bihari Sadan, S.K.Puri, Boring Road, Patna- 800001 एवं (ii) Security And Intelligence Services (India) Ltd., Annapoorna Bhawan, Telephone Exchange Road, Kurji, Patna-800010 के वित्तीय निविदाओं को Project Appraisal Committee (PAC) के समक्ष खोलने की अनुशंसा करती है।

Shri Dushyant Kumar
CA, Representative of
SRU, Patna

Shri Arvind kumar
SA-Cum-DO, SHSB

Dr. Ravi Shankar
Singh, CMO,
ROHFW (GoI),
Patna

Shri Ravish Kishore,
Dy. Secretary,
SHSB

Shri Yogendra Prasad
AD-Finance, SHSB

Shri Khalid Arshad
AO, SHSB

Dr. R. D. Ranjan
Director-in-Chief
Health Services,
Bihar