



GOVERNMENT OF BIHAR, DEPARTMENT OF HEALTH
e-tender (NIT Reference No. 03/SHSB/PPSA-NTEP/2021-22)
NOTICE INVITING TENDERS

1. The State Health Society, Bihar(SHSB), Patna intends to select agency(ies) via e-tendering for working as a Patient Provider Support Agency (PPSA) for providing Tuberculosis (TB) related services under National Tuberculosis Elimination Program (NTEP) in 15 districts in the state of Bihar. With the aim of increasing notification of TB patients who seek care in private sector, and ensuring successful treatment outcomes, the PPSA shall work as an interface agency between State NTEP department, NHM, and private healthcare system, and shall be providing patient centric services for adherence management, reduction of out of pocket expenditure through an array of free diagnostics, drugs and support services like counseling till the end of the treatment. The PPSA as a package shall cover entire spectrum of services including provider management, diagnostic linkages, drug linkages, HIV testing, DST linkages, facilitating notification, provider incentives and patient support services.
2. For the purpose of this tender, the 15 districts in the state of Bihar, have been combined into 4 clusters, namely:
Cluster 1: Muzaffarpur, East Champaran, Sitamarhi
Cluster 2: Darbhanga, Madhubani
Cluster 3: Araria, Purnia, Madhepura, Khagaria, Banka
Cluster 4: Buxar, Kaimur, Rohtas, Saran, Nawada
The bidder/agency can bid for a maximum of two clusters. However, in case the bidder applies for two clusters, then it shall be required to submit applicable Earnest Money Deposit (EMD) and Performance Security (PS) for both the clusters separately.
3. To participate in the e-tendering process, the bidders/agencies are required to get themselves registered with Bihar Government Centralized e-Procurement portal, i.e., <https://www.eproc.bihar.gov.in/BELTRON>, and may contact the helpdesk at the following address, "e-Procurement HELP DESK, 1st Floor, M/22, Bank of India Building, Road No. 25, Shree Krishna Nagar, Patna- 800001, Phone No. 0612 – 2523006, Mob. No 7542028164 (Timings: Every Day from 08:00 AM to 08:00 PM) or may visit the link "Vendor Info" at <https://www.eproc.bihar.gov.in/BELTRON> and also inform this to SHSB.
4. Tenderer may also download the tender documents (a complete set of document is available on website) from e-Procurement Portal (<https://www.eproc.bihar.gov.in/BELTRON>) and submit its tender by using the downloaded document.

5. Schedule of Events

Sl No.	Event Description	Timeline
5.1	Last date & time of downloading the RFP	Till 29/07/2021 (Thursday) upto 05:00 PM, on the e-Procurement Portal (https://www.eproc.bihar.gov.in/BELTRON)
5.2	Last date & time for submission (upload) of online bidding document	Till 30/07/2021 (Friday) upto 05:00 PM, on the e-Procurement Portal (https://www.eproc.bihar.gov.in/BELTRON)
5.3	Last date & time for submission of EMD in Hard (Physical) Copies (Offline Mode)	04/08/2021 (Wednesday) upto 05:00 PM, to "The Executive Director, State Health Society, Bihar, Pariwar Kalyan Bhawan, Sheikhpura, Patna-800014"
5.4	Time, Date of opening of Technical Bid	05/08/2021 (Thursday) at 11:00 AM, on the e-Procurement Portal (https://www.eproc.bihar.gov.in/BELTRON)
5.5	Time, Date of opening of Financial Bid	To be announced later on the e-Procurement Portal (https://www.eproc.bihar.gov.in/BELTRON)

Sl No.	Event Description	Timeline
5.6	Pre-bid meeting (Date & time)	12/07/2021 (Monday) at 11:00 AM, Venue: Conference Hall, State Health Society, Bihar, Pariwar Kalyan Bhawan, Sheikhpura, Patna-800014
5.7	Date of organizing presentation round	To be announced later on the e-Procurement Portal (https://www.eproc.bihar.gov.in/BELTRON)
5.8	Presentation round venue	Conference Hall, State Health Society, Bihar, Pariwar Kalyan Bhawan, Sheikhpura, Patna-800014

Note -i) Interested bidders may obtain further information about this Notice Inviting Tender (NIT) from the office of State Health Society, Bihar.

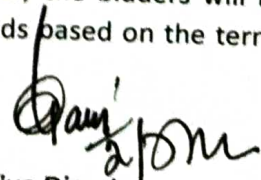
ii) No tender will be accepted after closing date and time in any circumstances.

- The tender must be accompanied by **Earnest Money Deposit (EMD)** for the sum of **Rs. 10,00,000 (Ten Lakh rupees only)** per cluster in the shape of Demand Draft from any Scheduled Bank in favour of **"State Health Society, Bihar"** payable at Patna. No bidder is exempted from submitting the EMD as mentioned in the tender document. Tenders without EMD shall be summarily rejected.
- Tender Processing Fee (TPF) amount for the sum of Rs. 1,180/-** (One thousand one hundred and eighty rupees) to be paid through e-Payment mode (i.e. NEFT-RTGS, Internet Banking, Credit / Debit Card) only, to the agency (BELTRON) empanelled by Government of Bihar for centralized e-Procurement.
- The technical and financial bids must be submitted/uploaded through e-Procurement Portal (<https://www.eproc.bihar.gov.in/BELTRON>) before the date and time specified in the NIT. The SHSB doesn't take any responsibility for the delay / Non Submission of Tender / Non Reconciliation of online Payment caused due to non-availability of Internet Connection, Network Traffic/ Holidays or any other reason.
- The Bidding documents shall be submitted in the mode as mentioned below:

(1) Earnest Money Deposit (EMD)	Physical (Offline Mode) Note: EMD should not have been issued on a date later than the last date for submission of online bidding document i.e., 30/07/2021 (Friday)
(2) Technical Bid	Online(Cover-Technical Stage)
(3) Financial Bid(s)	Online(Cover-Cost Bid Stage)

- In the event of any of the above mentioned dates being declared as a holiday/ closed day for the State Health Society, Bihar, the EMD will be received on the next working day at the scheduled time.
- SHSB reserves the right to accept or reject any or all bids or change the terms and conditions of NIT or cancel the NIT without assigning any reasons at any stage and time.**
- For further enquiry and information, please contact to the following officers during office hours (10:00 AM to 6:00 PM) on all working days-
Dr. B. K. Mishra, STO, SHSB:- +91-7759860705
- All further notifications/Corrigendum/Addendum, if any, shall be posted on e-Procurement Portal (<https://www.eproc.bihar.gov.in/BELTRON>), and shall be binding on all the bidders.

Disclaimer: Please note, in the "Estimated value box" on the e-Procurement Portal (<https://www.eproc.bihar.gov.in/BELTRON>), "Zero" has been mentioned by State Health Society, Bihar (SHSB). The actual value of the project depends on the L1 rate decided by this tender and therefore due to this, it has been mentioned "Zero". However, the bidders will be required to do financial estimations on their own and quote the bids based on the terms and conditions mentioned in the tender document.


 Executive Director
 State Health Society, SHSB Bihar