

**Minutes of Technical Committee Meeting for evaluation of technical bids for the tender of selection of service providers for working as a Patient Provider Support Agency (PPSA) for providing Tuberculosis (TB) related services under National Tuberculosis Elimination Program (NTEP) in 15 districts in the State of Bihar**

1. With reference to the Notice Inviting Tender (NIT) Reference No.: - 03/SHSB/PPP(PPSA - NTEP)/2021-22 for selection of service providers for working as a Patient Provider Support Agency (PPSA) for providing Tuberculosis (TB) related services under National Tuberculosis Elimination Program (NTEP) in 15 districts in the state of Bihar, published in leading newspapers and uploaded on the website "<http://www.eproc.bihar.gov.in/BELTRON>" and "[statehealthsocietybihar.org](http://statehealthsocietybihar.org)", the technical committee meeting was held on 13/08/2021 at 03.00 PM in the Conference Hall of the 'State Health Society, Bihar (SHSB), Pariwar Kalyan Bhawan, Sheikhpura, Patna'.
2. The following members of the Technical Committee were present in technical committee meeting: -
  - (i) Dr. Kaushal Kumar, Director-in-Chief (Nursing), Health Services, Bihar Chairman
  - (ii) Shri Suman Prasad Sah, Administrative Officer, State Health Society, Bihar Member
  - (iii) Shri Kamal Nayan, Dy. Secretary-cum-Senior In-charge-PPP, State Health Society Bihar, Patna Member
  - (iv) Shri Yogendra Prasad, Additional Director (Finance), State Health Society Bihar Member
  - (v) Dr. B. K. Mishra, STO, National Tuberculosis Elimination Programme (NTEP) , SHSB Member Secretary
  - (vi) Dr. Ravi Shankar Singh, CMO (NFSG), Regional Office for H&FW, Gol, Patna Member
  - (vii) Dr. Manish Shankar , HoD, Deptt of Pulmonary Medicine, IGIMS, Patna Member
3. The bid opening committee logged in the e-proc website <http://www.eproc.bihar.gov.in/BELTRON> to open the technical bids through e-tendering process.
4. Online bids and EMDs for various clusters were received from the following bidders:
  - (i) M/s Callhealth Services Pvt. Ltd, Hyderabad (Cluster 1 & 2)
  - (ii) M/s World Health Partners, New Delhi (Cluster 1 & 2)
  - (iii) M/s Doctors for You, Mumbai (Cluster 1 & 2)

- (iv) M/s Innovators in Health (India), Samastipur (Cluster 1)
- (v) M/s Gramin Vikas evam Samaj Kalyan Samiti, Bhojpur (Cluster 3 & 4)

5. There were 4 bids submitted for Cluster 1 and 3 bids submitted for Cluster 2. The technical committee recommended the technical evaluation of bids submitted for Cluster 1 and Cluster 2. For Cluster 3 & Cluster 4, there was single bid submitted in each. Hence, the technical committee recommended for cancellation of tenders for Cluster 3 & Cluster 4.
6. Evaluation of Technical Bids of all the bidders of Cluster 1 & Cluster 2 has been completed by the Technical Committee. “Technical Bid Comparative Chart and Evaluation Sheet” is hereby annexed as **“Annexure-1”**.
7. On evaluation of the documents submitted by the bidder Innovators in Health (India), Samastipur, it was found that the bidder has not submitted all the documents required to meet the eligibility criteria as mentioned in the RFP (Request for Proposal- Ref 03/SHSB/PPP(PPSA - NTEP)/2021-22). The documents missing are as follows:
  - a. As per Section II, Clause 2, the Eligibility Criteria is: ‘The bidder must have average annual turnover of Rs. 4 Crores (Four crores rupees) in three financial years (FY 2017-18, FY 2018-19 & FY 2019-20), as evidenced by the audited accounts of the bidder..’

On evaluation, it was found that as per the documents submitted by the bidder Innovators in Health (India), Samastipur, the average annual turnover of the organization is Rs. 3.59 crores, which is less than the minimum requirement criteria of Rs. 4 crores.
  - b. As per Section III, Clause 2, the bidder must provide self attested scanned copies for (i) PAN Card, (ii) Income Tax Returns of three assessment years AY 2018-19, AY 2019-20 & AY 2020-21, and (iii) GST Registration Certificate (iv) ESI & EPF registration certificate.

On evaluation, it was found that the bidder has neither submitted the GST Registration Certificate nor mentioned GST number in the designated column of Annexure 3.
8. On evaluation of the documents submitted by the bidder 'M/s Callhealth Services Pvt. Ltd, Hyderabad', it was found that the bidder has not submitted all the documents required to meet the eligibility criteria as mentioned in the RFP (Request for Proposal- Ref 03/SHSB/PPP(PPSA - NTEP)/2021-22). The documents missing are as follows:
  - a. As per Section IV, Clause 2, the Eligibility Criteria is: ‘The bidder must have experience of implementing programs in private sector engagement and/or patient support services (Treatment support and adherence) in Revised National

Tuberculosis Control Program (RNTCP) with government or donor agencies, in any three years in the last five Financial Years (2016-17, 2017-18 , 2018-19, 2019-20 and 2020-21).'

On evaluation, it was found that no evidence has been submitted along with the bid documents by the bidder, M/s Callhealth Services Pvt. Ltd, Hyderabad to show that the bidder has got work experience as required under experience criteria mentioned above.

9. On evaluation of the documents submitted by the bidders World Health Partners New Delhi and M/s Doctors for You Mumbai, it was found that both of these bidders have submitted all the documents to show that they fulfil all eligibility criteria. Hence, both the bidders are declared 'qualified' in technical bid evaluation.
10. As per “Technical Bid Comparative Chart and Evaluation Sheet”, the Bidders, ‘M/s Innovators in Health (India), Samastipur’ and ‘M/s Callhealth Services Pvt. Ltd, Hyderabad’ do not meet all the eligibility criteria. This leads to disqualification of both the bidders.
11. As per the tender document, the qualified bidders M/s World Health Partners New Delhi and M/s Doctors for You Mumbai can be called for the presentation of their proposals in front of the Technical Committee. For Cluster 3 and Cluster 4, retendering can be done at appropriate time.

## TECHNICAL BID EVALUATION &amp; COMPARATIVE CHART

Ref No.:-03/SHSB/PPP (PPSA-NTEP)/2021-22

Tender for selection of service providers for working as a Patient Provider Support Agency (PPSA) for providing Tuberculosis (TB) related services under National Tuberculosis Elimination Program (NTEP) in 15 districts in the state of Bihar.

Sl. No.	Particulars	Bidder-1	Bidder-2	Bidder-3	Bidder-4	
1	Name of the Agency/Bidder	Callhealth Services Pvt. Ltd.	World Health Partners	Doctors For You	Innovators in Health India	
2	Address of the Agency/Bidder	11th Floor, Ramky Grandiose, Gachibowli Hyderabad 500032	BB-11, Gretaer Kailash 2 Enclave, New Delhi 110044	Flat no. 201-203, Building no.-22, Lallubhai Compound, Hiranandani, Mankhurd, Mumbai-43	Ward no. 08, Dalsingsarai Samastipur 848114	
3	Clusters applied for	Cluster-1 Cluster-2	Cluster-1 Cluster-2	Cluster-1 Cluster-2	Cluster 1	
3	Non-Refundable Bid Processing Fee for the sum of Rs.1,180	Submitted	Submitted	Submitted	Submitted	
4	Earnest Money Deposit (EMD) for the sum of <b>Rs.10,00,000 (Ten lakh rupees only) per cluster, in the shape of Demand Draft(DD), in favour of the State Health Society, Bihar, payable at Patna.</b>	1. DD No.:- 031619, Dated- 29.07.2021 Amount- 10,00,000/-, IDBI Bank 2. DD No.:- 031620, Dated- 29.07.2021 Amount- 10,00,000/-, IDBI Bank	1. DD No.:- 231605, Dated-23.07.2021 Amount- 10,00,000/-, SBI 2. DD No.:- 231606, Dated-23.07.2021 Amount- 10,00,000/-, SBI	1. DD No.:- 847242, Dated-28.07.2021 Amount- 10,00,000/-, SBI 2. DD No.:- 847243, Dated-28.07.2021 Amount- 10,00,000/-, SBI	DD No.:- 620075, Dated-28.07.2021 Amount- 10,00,000/-, SBI	
<b>A. QUALIFYING CRITERIA</b>						
1	The bidder is registered under <i>Companies Act 1956/2013</i> or <i>Indian Societies Registration Act 1860</i> or <i>Indian Trust Act 1882</i> .	Companies Act 1956	Societies Registration Act 1860	Societies Registration Act 1860	Indian Trust Act 1882	
2	Attach scanned copy of the certificate of incorporation issued by the Registrar of Companies or other appropriate authority whichever is applicable, as mentioned above.	Submitted	Submitted	Submitted	Submitted	
3	Mention the registration no. of the agency/bidder, under Companies Act 1956/2013 or Indian Societies Registration Act 1860 or Indian Trust Act 1882.	U85100AP2013PTC091009	S/61445/2008	1695GBBSD	1667/Book No. 4/2010	
4	Audited Balance Sheet ( <i>Applicable for all, whether the agency/bidder is registered under Companies Act 1956/2013 or Indian Societies Registration Act 1860 or Indian Trust Act 1882</i> )	1) FY 2017-18	Submitted	Submitted	Submitted	Submitted
		2) FY 2018-19	Submitted	Submitted	Submitted	Submitted
		3) FY 2019-20	Submitted	Submitted	Submitted	Submitted
5	Profit & Loss Account	1) FY 2017-18	Submitted	NA	NA	NA
		2) FY 2018-19	Submitted	NA	NA	NA
		3) FY 2019-20	Submitted	NA	NA	NA
6	Income and Expenditure Account Statement	1) FY 2017-18	NA	Submitted	Submitted	Submitted
		2) FY 2018-19	NA	Submitted	Submitted	Submitted
		3) FY 2019-20	NA	Submitted	Submitted	Submitted

Sl. No.	Particulars	Bidder-1	Bidder-2	Bidder-3	Bidder-4
7	PAN card No.	AAFCC5151Q	AAAAW1168N	AAAJD0785H	AAATI7904D
8	Attach self attested copy of the PAN card	Submitted	Submitted	Submitted	Submitted
9	GST registration No.	36AAFCC5151Q1Z9	10AAAAW1168N1ZH	27AAAJD0785H1ZA	—
10	Attach self attested copy of GST registration certificate	Submitted	Submitted	Submitted	Not Submitted
11	ESI registration No. and Certificate	52000468150001000	20001272170000900	31001104360001400	42001603730000900
12	Attach self attested copy of ESI registration certificate	Submitted	Submitted	Submitted	Submitted
13	EPF registration No. and Certificate	APHYD/0082464/000	DS/NHP/943231	THVSH1570547000	BRPAT1974367000
14	Attach self attested copy of EPF registration certificate	Submitted	Submitted	Submitted	Submitted
15	Self-attested copy of the Income Tax Return (ITR) for last three Assessment Years (AY)	1) AY 2018-19	Submitted	Submitted	Submitted
		2) AY 2019-20	Submitted	Submitted	Submitted
		3) AY 2020-21	Submitted	Submitted	Submitted
16	Attach documents to show that the bidder has minimum average annual turnover of Rs. 4 Crores (Four crores rupees) in three financial years (FY 2017-18, FY 2018-19 & FY 2019-20), as evidenced by the audited accounts of the bidder.	Submitted	Submitted	Submitted	Not Submitted (As per documents submitted, the average annual turnover of the bidder is 3.59 Crores which is less than 4 Crores)
17	Attach document(s) showing, " the bidder/agency must have experience of implementing programs in private sector engagement and/or patient support services (Treatment support and adherence) in Revised National Tuberculosis Control Program (RNTCP) with government or donor agencies, in any three years in the last five Financial Years (2016-17, 2017-18, 2018-19, 2019-20 and 2020-21)." The documents should clearly indicate the services being provided by the agency and the term of the project.	Not Submitted (Attached documents do not show that the bidder has got work experience as required under experience criteria)	Submitted	Submitted	Submitted
18	Declaration of agency/bidder for not being de-recognized or black listed <i>(Attach the declaration(duly stamped on a stamp paper of Rs.1000), as per the format mentioned in Annexure 5, in the tender document)</i>	Submitted	Submitted	Submitted	Submitted
19	Authorization Letter for signing of proposal in favour of signatory to tender documents as per "Annexure 2".	Submitted	Submitted	Submitted	Submitted
<b>FINAL REMARKS based on all above eligibility criteria</b>		<b>Not Qualified</b>	<b>Qualified</b>	<b>Qualified</b>	<b>Not Qualified</b>